



City of Austin

Recommendation for Action

File #: 24-5359, **Agenda Item #:** 13.

9/12/2024

Posting Language

Authorize negotiation and execution of an amendment to a contract for continued F5 BIG-IP software and maintenance with Netsync Network Solutions, Inc., to increase the amount by \$696,000 for a revised total contract amount not to exceed \$712,112.

Lead Department

Financial Services Department.

Client Department(s)

Communications and Technology Management.

Fiscal Note

Funding in the amount of \$3,758 is available in the Fiscal Year 2023-2024 Operating Budget of Communications and Technology Management.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Contract Amendment.

MBE/WBE:

This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program). For the goods and services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at: FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

This contract is for F5 BIG-IP, an advanced software application delivery and security solution used in information technology infrastructure that acts as a traffic manager ensuring the efficient and secure flow of data between users and servers. The software application optimizes the performance of websites and applications by distributing traffic across multiple servers, preventing overload, and improving overall reliability. Additionally, F5 BIG-IP incorporates security features like firewalls to safeguard against cyber threats. The software is a comprehensive tool that enhances the speed, availability, and security of online experiences by intelligently managing data traffic.

The State of Texas Department of Information Resources is a cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local

governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

If the contract is not approved, critical City applications would be at risk of downtime if server issues occur.