



City of Austin

Recommendation for Action

File #: 25-1816, Agenda Item #: 22.

9/25/2025

Posting Language

Authorize a contract for the continued maintenance, support, and upgrade of the Integrated Tools for Operations Application for Austin Energy with Daniel L Sun Inc. d/b/a Sun-Net Inc., for an initial term of three years with up to two 1-year extension options in an amount not to exceed \$1,400,000. Funding: \$112,326 is available in the Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Financial Services Department.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$112,326 is available in the Fiscal Year 2025-2026 Operating Budget of Austin Energy.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Sole Source.

MBE/WBE:

Sole source contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Council Committee, Boards and Commission Action:

September 8, 2025- Recommended by the Electric Utility Commission on an 11-0 vote.

Additional Backup Information:

This contract is to provide Austin Energy with continued maintenance and support of the Integrated Tools for Operations Application (iTOA). This solution is used by various departments within Austin Energy to schedule distribution and transmission outages with the Electric Reliability Council of Texas, coordinate outages with other utilities, support crew safety, and for compliance reporting. The contract will also include a software upgrade to maintain the solution's effectiveness and to deliver improved functionality to Austin Energy users.

iTOA is compliant with the North American Electric Reliability Council - Transmission Availability Data System,

Phase-I requirement and fulfills compliance with the protocols of the Texas Nodal Market.

The recommended contractor is the current provider for these services. The iTOA product is solely manufactured by Daniel L Sun Inc. dba Sun-Net Inc. and requires maintenance to be solely supplied by the contractor.

Without this contract, Austin Energy would be unable to maintain the iTOA subscription responsible for crew safety and would be unable to implement the iTOA upgrade, resulting in software performance issues.

Contract Details:		
Contract Term	Length of Term	Contract Authorization
Initial Term	3 years	\$750,500
Optional Extension 1	1 year	\$496,000
Optional Extension 2	1 year	\$153,500
Total	5 years	\$1,400,000

Note: Contract authorization amounts are based on the City's estimated annual usage.