



City of Austin

Recommendation for Action

File #: 25-2051, **Agenda Item #:** 22.

10/23/2025

Posting Language

Authorize a contract for multi-label switching services for Austin Technology Services with Verizon Business Network Business d/b/a Verizon Business, for an initial term of three years with up to two 1-year extension options in an amount not to exceed \$600,000. Funding: \$75,000 is available in the Operating Budget of Austin Technology Services. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Austin Financial Services.

Client Department(s)

Austin Technology Services.

Fiscal Note

Funding in the amount of \$75,000 is available in the Fiscal Year 2025-2026 Operating Budget of the Austin Technology Services.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Procurement Language:

Sole Source.

MBE/WBE:

Sole source contracts are exempt from the City Code Chapter 2-9B(Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to Austin Financial Services - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

The contract provides wireless connectivity for the Mobile Data Computers used by the Austin Police, Austin Fire, and Emergency Medical Services. This connectivity supports field operations and ensures timely emergency response for citizens who call 911. The contract will extend maintenance and support services for the Multiprotocol Packet Label Switching network system and keep the dedicated data connections active. This will provide reliable and secure transmission of City critical and sensitive data used by the public safety agencies, and ensure connectivity between the Combine Transportation, Emergency & Communications Center and the back-up center.

Verizon Business Network Business d/b/a Verizon Business is the sole provider of the wireless gateway services required to connect Verizon Wireless 4G assets to the terrestrial network. Verizon does not allow other service providers to provide wireless gateway services using Verizon's wireless assets to ensure end-to-

end network management control and, as a result, offer customers performance, security, and reliability.

The current contract expires November 30, 2025. Quantities are determined based on the department's present requirements and anticipated operational demands for future use. The recommended contractor is the current provider for these services.

If this contract is not approved, there may be delays in receiving dispatch information, dropped communications, or interruptions in transmitting data, ultimately compromising officers' safety.

Contract Details:		
Contract Term	Length of Term	Contract Authorization
Initial Term	3 years	\$275,000
Optional Extension 1	1 year	\$140,000
Optional Extension 2	1 year	\$185,000
Total	5 years	\$600,000

Note: Contract Authorization amounts are based on the City's estimated annual usage.