



# City of Austin

## Recommendation for Action

**File #:** 25-1643, **Agenda Item #:** 50.

8/28/2025

### **Posting Language**

Authorize negotiation and execution of an amendment to the agreement with the Austin/Travis County Mental Health and Mental Retardation Center d/b/a Integral Care to provide permanent supportive housing services to individuals experiencing chronic homelessness, to add \$457,820 each to the current term and \$457,820 each to the two remaining 12-month extension options through September 30, 2028, for a revised total agreement amount not to exceed \$4,184,360. Funding: \$457,820 is available in the Fiscal Year 2024-2025 Homeless Strategy Office Social Services Contracts Budget. Funding for the remaining years of the agreement is contingent upon available funding in future budgets.

### **Lead Department**

Homeless Strategy Office.

### **Fiscal Note**

Funding in the amount of \$457,820 is available in the Fiscal Year 2024-2025 Homeless Strategy Office Social Services Contracts Budget. Funding of future terms is contingent on City Council approval of future budgets.

### **Prior Council Action:**

September 1, 2022 - Council approved the negotiation and execution of four social services agreements with three agencies, including one agreement with the Austin Travis/County Mental Health and Mental Retardation Center d/b/a Integral Care on an 11-0 vote.

### **For More Information:**

David Gray, Homeless Strategy Officer, 512-972-7836; Kelechukwu Anyanwu Jr, Program Manager III, 512-972-5136; Estella Kirscht, Department Executive Assistant, 512-972-4423.

### **Additional Backup Information:**

According to the most recent TX-503 Continuum of Care Needs and Gaps Report, nearly one-third of people served by the Austin-Travis County Homeless Response System are chronically homeless. This means they have a disabling condition-such as a mental illness, substance use disorder, or physical disability-and have either been homeless continuously for at least a year or experienced four or more episodes of homelessness over the past three years, totaling at least 12 months. The most effective, evidence-based intervention for this population is Permanent Supportive Housing (PSH), which combines long-term rental assistance with individualized supportive services like case management, mental health care, substance use treatment, and healthcare access.

This action will authorize Amendment No. 3 to HSO's agreement with Integral Care for tenant-based PSH services, which provides long-term rental assistance and supportive services to individuals and families experiencing or at risk of homelessness. In this model, the rental voucher is attached to the tenant, allowing them to choose housing within a designated area. This differs from project-based PSH, where the voucher is tied to a specific housing unit. Integral Care has supported 186 unduplicated clients through this agreement.

This item adds \$457,820 to the current agreement and each of the remaining two 12-month extension options,

for a revised total agreement amount not to exceed \$4,184,360.

Amendment No. 2 exercised the second extension option in the amount of \$562,180 for the period of October 1, 2024. to September 30, 2025.

Amendment No. 1 exercised the first extension option in the amount of \$562,180 for the period of October 1, 2022. to September 30, 2024.

The original agreement was approved for an initial term of 12 months ending on September 30, 2023, with four 12-month extension options, in an amount not to exceed \$562,180 per year, for a total agreement amount not to exceed \$2,810,900.