



City of Austin

Recommendation for Action

File #: 24-4273, **Agenda Item #:** 15.

4/18/2024

Posting Language

Authorize negotiation and execution of an amendment to a contract for continued broadcast messaging text notifications with KUBRA Arizona, Inc., to increase the amount by \$600,000 for a revised total contract amount not to exceed \$3,980,767.

[Note: This contract was reviewed for subcontracting opportunities and is exempt from the City Code Chapter 2 -9C (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established].

Lead Department

Financial Services Department.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$600,000 is available in the Fiscal Year 2023-2024 Operating Budget of Austin Energy.

Purchasing Language:

Contract Amendment.

Prior Council Action:

June 16, 2016 - Council approved a contract for upgrade, support, and hosting of Storm Center outage reporting software with IFactor Consulting, Inc.

December 9, 2021 - Council approved an amendment the current Storm Center software with KUBRA Arizona, Inc.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at: FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Council Committee, Boards and Commission Action:

March 18, 2024 - Recommended by the Electric Utility Commission on a vote of 7-0 with Commissioner Alvaraez off the dais and three vacancies.

Additional Backup Information:

This amendment will provide continued funding for Storm Center platform utilized by Austin Energy to send text message communications to Austin Energy customers regarding energy conservation and outage alters and outage reporting.

Funding on this contract was depleted faster than expected due to an unanticipated increase in the need for this service. The requested amount will cover the remaining contract term through September 11, 2024. Negotiations are currently underway on a replacement contract for the platform and associated messaging services.

A delay in approval of this additional funding could impact Austin Energy's ability to alert customers in the event of an outage or an energy conservation request.