



City of Austin

Recommendation for Action

File #: 25-1323, **Agenda Item #:** 86.

7/24/2025

Posting Language

Authorize a contract for network detection response systems and support services for the Information Security Office with Cloud Ingenuity LLC dba Cloud Ingenuity, for an initial term of three years with up to two 1-year extension options in an amount not to exceed \$1,776,000. Funding: \$88,800 is available in the Operating Budget of the Information Security Office, funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Financial Services Department.

Client Department(s)

Information Security Office.

Fiscal Note

Funding in the amount of \$88,800 is available in the Fiscal Year 2024-2025 Operating Budget of the Information Security Office.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Multiple cooperative purchase programs were reviewed for these services. The Financial Services Department has determined this contractor best meets the needs of the Information and Security Office to provide these services required for the City.

MBE/WBE:

Cooperative Agreements are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program) therefore no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

This contract will provide Network Detection and Response (NDR), a cybersecurity technology that continuously monitors City network traffic from physical and cloud-based environments for early detection and response to cybersecurity threats. The Information Security Office uses the information from NDR to guide cybersecurity operations and incident response to increase the security of City networks and systems. This contract builds upon previous investments and the successful initial deployment of NDR technology.

The Texas Department of Information Resources is a cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their

substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

A delay in contract approval could impact the City's ability to protect itself against cybersecurity threats, increasing the risk of attacks and impact to the City's networks and systems.