



City of Austin

Recommendation for Action

File #: 24-6492, **Agenda Item #:** 20.

1/30/2025

Posting Language

Authorize a contract for an emergency notification system for the Austin-Bergstrom International Airport for the Department of Aviation with Everbridge, Inc., for an initial term of one year with up to two one-year extension options, for a total contract amount not to exceed \$272,090. Funding: \$90,697 is available in the Department of Aviation's Operating Budget. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Financial Services Department.

Client Department(s)

Department of Aviation.

Fiscal Note

Funding in the amount of \$90,697 is available in the Fiscal Year 2024-2025 Operating Budget of the Department of Aviation.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Multiple cooperative purchase programs were reviewed for these goods and services. The Financial Services Department and the Department of Aviation have determined this contractor best meets the needs of the Department of Aviation to provide these goods and services required for the City.

MBE/WBE:

This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program). For the goods and services required for this procurement, there were no subcontracting opportunities, therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Council Committee, Boards and Commission Action:

January 8, 2025 - Recommended by the Airport Advisory Commission on a 9-0-0-2 vote.

Additional Backup Information:

The contract will provide the Austin-Bergstrom International Airport with an Emergency Notification System. This system is currently utilized to alert all Airport employees via telephone, cell phone, text message, and email of situations occurring that may affect airport operations or life safety. All airport employees are currently

enrolled in the system and the system allows the public to opt-in to receive messages, as well.

This contract will replace the existing contract, held by the same contractor, which expires January 28, 2025. The proposed contract has increased in authorization and cost due to growth in the number of employees and the addition of technical account management, which allows for support and increased customization.

The U.S. General Services Administration (also known as the GSA) is a cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

The services used under this contract support the Airport's ability to timely and efficiently notify both internal and external stakeholders of critical issues, including public safety. This contract will ensure continuity of services until a citywide solution is implemented. Failure to approve this contract could put airport personnel at risk and delay communications and response times during critical incidents.