



City of Austin

Recommendation for Action

File #: 26-1032, **Agenda Item #:** 19.

2/26/2026

Posting Language

Authorize a contract for SolarWinds network performance management software products and services for all City departments with CDW LLC d/b/a Sirius Computer Solutions, LLC, CDW Government, for an initial term of one year with up to four one-year extension options in an amount not to exceed \$2,500,000. Funding: \$468,623 is available in the Operating Budgets of various City departments. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Austin Financial Services.

Client Department(s)

All City Departments.

Fiscal Note

Funding in the amount of \$468,623 is available in the Fiscal Year 2025-2026 Operating Budgets of various City departments.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Procurement Language:

Multiple cooperative purchase programs were reviewed for these services. Austin Financial Services has determined this contractor best meets the needs of the departments to provide the services required at the best value for the City.

MBE/WBE:

Cooperative Agreement contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to Austin Financial Services - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

The contract is for SolarWinds software products and services, including maintenance, training, and support services. SolarWinds is a network performance management software that the City utilizes to manage, monitor, and alert on their networks, systems, and information technology infrastructure, allowing City personnel to address technology control system issues prior to failure or damage so fixes can be completed quicker and with minimal expense.

This contract will replace an existing contract which expires February 26, 2026. The requested authorization amount was determined using departmental estimates based on historical spend and anticipated future usage. The recommended contractor is not the current provider for these services.

The State of Texas Department of Information Resources is a cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

If the contract is not approved, City departments will lack adequate performance management tools to address technology control systems issues, leading to possible damage or failure.

Contract Details:		
Contract Term	Length of Term	Contract Authorization
Initial Term	1 year	\$468,623
Optional Extension 1	1 year	\$489,267
Optional Extension 2	1 year	\$504,346
Optional Extension 3	1 year	\$513,878
Optional Extension 4	1 year	\$523,886
Total	5 years	\$2,500,000

Note: Contract Authorization amounts are based on the City's estimated annual usage.