



City of Austin

Recommendation for Action

File #: 25-1257, Agenda Item #: 59.

7/24/2025

Posting Language

Authorize a contract for a wireless messaging system for Communications and Technology Management Department with Everbridge, Inc., for an initial term of five years with one, 3-year extension option and up to two, 1-year extension options in an amount not to exceed \$1,300,000. Funding: \$130,000 is available in the Operating Budget of Communications and Technology Management Department, funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Financial Services Department.

Client Department(s)

Communications and Technology Management Department.

Fiscal Note

Funding in the amount of \$130,000 is available in the Fiscal Year 2024-2025 Operating Budget of Communications and Technology Management Department.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Multiple cooperative purchase programs were reviewed for these services. The Financial Services Department has determined this contractor best meets the needs of the Communications and Technology Department to provide these services required for the City.

MBE/WBE:

Cooperative Agreements are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program). Therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

This contract will provide a comprehensive wireless notification system for the Austin-Travis County Wireless Messaging Coalition, along with Austin Bergstrom International Airport, Austin Energy, and Homeland Security and Emergency Management. The system will be used for communications within City departments and coalition partners for normal business and emergency situations. This is a multi-capability system that offers functionality to send emergency messages to multiple types of devices, including but not limited to SMS, e-mail, recorded voice, text to voice, paging, and mobile and desktop applications.

The BuyBoard is a cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts

that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

A delay in contract approval could impact communications among City partners during emergency situations.