



City of Austin

Recommendation for Action

File #: 24-6103, **Agenda Item #:** 48.

11/21/2024

Posting Language

Authorize negotiation and execution of a contract for licensing and support services for the City's permitting, licensing, and inspection software for Communications and Technology Management with Granicus, LLC, for an initial term of one year with four one-year extension options, for a total contract amount not to exceed \$2,600,000. Funding: \$400,000 is available in the Fiscal Year 2024-2025 Operating Budget of Communications and Technology Management Department. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Financial Services Department.

Client Department(s)

Communications and Technology Management.

Fiscal Note

Funding in the amount of \$400,000 is available in the Fiscal Year 2024-2025 Operating Budget of Communications and Technology Management Department.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Sole Source.

MBE/WBE:

Sole source contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

This contract will provide licensing, maintenance, and support services for Amanda, the City's permitting, licensing, and inspection software. The software provides the public with the ability to apply for permits and licenses, submit plan reviews, request inspections, and view the status of those applications and requests. This software also allows the City to collect fees for those permits, inspections, and licenses.

The software is the sole and exclusive property of Granicus, LLC d/b/a Granicus. No other vendor has end use distribution rights to the source code and is the only vendor that has the ability and expertise to support the source code for the software for the purposes of maintenance services, including updates, enhancements, bug fixes, and standard technical support issues.

A delay in contract approval could impact the public's ability to apply for permits and licenses, submit plan reviews, request inspections. and collect fees for these services.