

RESOLUTION NO.

WHEREAS, data and impact analysis can better inform policymaking and budget planning within the City ~~of Austin~~; and

WHEREAS, the Austin Homeless Strategic Strategies and Operations Office (HSO) serves as a focal point to address homelessness comprehensively, strategically, and compassionately; and

WHEREAS, the Housing-Focused Street Outreach Framework was developed by the National Alliance to End Homelessness for street outreach providers to ground their work in housing-focused programs, and person-centered and culturally responsive services and resources; and

WHEREAS, cities such as Portland, Oregon, Denver, Colorado, and Seattle, Washington have implemented homelessness encampment data dashboards, audits, and maps catered to their cities' needs, allowing for constituents, city officials, and coordination teams to respond to encampments and people experiencing unsheltered homelessness in a timely, dignified, and equitable manner. Moreover, the data gathered from these initiatives has led to increased accountability, transparency, and more informed policymaking; and

WHEREAS, the City of Austin recognizes addressing sheltered and unsheltered homelessness requires a multi-faceted and collaborative approach, and the City currently works with numerous City departments dedicated to the mission of making homelessness rare, brief, and nonrecurring.— including through effective and transparent data management; and

23 **WHEREAS**, HSO provided a staff update on Resolution No. 20250130-
24 083, related to opportunities to prioritize ongoing investments in the homelessness
25 response system, to the Public Health Committee and presented a pilot
26 encampment management plan with a public-facing dashboard;; and

27 **NOW, THEREFORE,**

28 **BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:**

29 The City Council affirms support for the core elements outlined within the
30 Housing-Focused Street Outreach Framework published by the National Alliance
31 to End Homelessness, including;

- 32 • Data and Impact Analysis to Inform Decision-Making;
- 33 • Strategic Ecollaboration and Partnerships;
- 34 • Person-Ecentered Engagement;
- 35 • Promotion of Ecommunity Hhealth and Ssafety; and
- 36 • Housing-Focused Approach.

37 **BE IT FURTHER RESOLVED:**

38 The City Council directs the City Manager to develop a plan to implement a
39 Homeless Encampment Management Dashboard, which may include
40 information such as, but not limited to, current information and status updates
41 about encampment reports, site assessments, prioritization, outreach efforts, and
42 encampment response.

43 **BE IT FURTHER RESOLVED:**

44 The City Manager is directed to ensure this plan aligns with any related
45 technology policies created per the direction in Council-Resolution No. 20250424-

46 055-~~that~~, for example, [the direction to](#) protect vulnerable populations and prevent
47 the collection of biometric data. Furthermore, the City Manager should outline
48 clear measures on how all collected identifiable information, if any, will be
49 protected.

50 **BE IT FURTHER RESOLVED:**

51 The City Manager is directed to develop performance measures of
52 encampment management, such as, but not limited to, the number of locations
53 where outreach was attempted before an enforcement action, the number of
54 locations receiving a posted notice at least 72 hours before a cleanup or
55 enforcement action occurs, the weight of debris collected, average time to respond
56 to an encampment report, and the total number of locations serviced through the
57 homeless encampment management process.

58 **BE IT FURTHER RESOLVED:**

59 The City Manager is directed to provide a plan to facilitate the public's
60 ability to report through Austin Energy's 311 any concerns regarding the general
61 welfare of residents experiencing homelessness and concerns regarding
62 encampments. This facilitation plan should [be in compliance](#) with the City
63 [of Austin's](#) Comprehensive Language Access Policy.

64 **BE IT FURTHER RESOLVED:**

The City Manager is directed to present an implementation plan for a data dashboard to [the Austin City Council](#) no later than January 22, 2026.

ADOPTED: _____, 2025 ATTEST: _____

Erika Brady
City Clerk