



# City of Austin

## Recommendation for Action

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**File #:** 25-2409, **Agenda Item #:** 31.

12/11/2025

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### **Posting Language**

Authorize a contract for public safety consulting services for all City departments with Mission Critical Partners, LLC, for an initial term of three years with up to two 1-year extension options in an amount not to exceed \$5,690,000. Funding: 913,000 is available in the Operating Budget of Combined Transportation, Emergency & Communications Center Fund. Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Lead Department**

Austin Financial Services.

### **Client Department(s)**

All City Departments.

### **Fiscal Note**

Funding in the amount of \$913,000 is available in the Fiscal Year 2025-2026 Operating Budget of Combined Transportation, Emergency & Communications Center Fund.

Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Procurement Language:**

Multiple cooperative purchase programs were reviewed for these services. Austin Financial Services has determined this contractor best meets the needs of all City departments to provide these services required for the City.

### **MBE/WBE:**

Cooperative Agreements are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program). Therefore, no subcontracting goals were established.

### **For More Information:**

Direct questions regarding this Recommendation for Council Action to Austin Financial Services - Central Procurement at [FSDCentralProcurementRCAs@austintexas.gov](mailto:FSDCentralProcurementRCAs@austintexas.gov) or 512-974-2500.

### **Additional Backup Information:**

The contract is for public safety consulting services needed to enhance infrastructure, improve cybersecurity, and streamline operational processes for the Greater Austin/Travis County Regional Radio System (GATRRS). Mission Critical Partners, LLC will integrate organizational change management and quality assurance assessment to drive seamless adoption and sustained success.

This is a new contract.

The Houston-Galveston Area Council is a cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit

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and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

If this purchase is not approved, the City may continue with outdated processes and procedures that could impact our ability to respond to regional emergencies.

<b>Contract Details:</b>		
<b>Contract Term</b>	<b>Length of Term</b>	<b>Contract Authorization</b>
Initial Term	3 years	\$3,350,000
Optional Extension 1	1 year	\$1,170,000
Optional Extension 2	1 year	\$1,170,000
<b>Total</b>	<b>5 years</b>	<b>\$5,690,000</b>

**Note:** Contract Authorization amounts are based on the City's estimated annual usage.