



# City of Austin

## Recommendation for Action

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**File #:** 26-1869, **Agenda Item #:** 41.

5/28/2026

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### Posting Language

Authorize seventeen contracts for consulting services including strategic planning and guidance involving advanced organizational improvement, shared services evaluation, and performance initiatives for all City departments with AECOM Technical Services Inc.; Anthro-Tech, Inc.; Arup US, Inc.; Ascendant Innovation LLC; Baker Tilly Advisory Group, LP; Berry Dunn McNeil & Parker, LLC; Dillon Morgan Consulting Inc.; Eagle Hill Consulting LLC; Ernst and Young U.S., LLP; Guidehouse Inc.; McKinsey & Company, Inc. Washington D.C.; Protiviti Inc.; Rifeline, LLC; Ryan G Hunter Consulting LLC; Social Finance Inc.; The Boston Consulting Group, Inc.; and Weaver and Tidwell, L.L.P., for an initial term of three years with up to two one-year extension options in an amount not to exceed \$7,500,000, divided among the contractors. Funding: \$500,000 is available in the Operating Budgets of all City departments. Funding for the remaining contract term is contingent upon available funding in future budgets.

### Lead Department

Austin Financial Services.

### Client Department(s)

All City departments.

### Fiscal Note

Funding in the amount of \$500,000 is available in the Fiscal Year 2025-2026 Operating Budgets of all City departments.

Funding for the remaining contract term is contingent upon available funding in future budgets.

### Procurement Language:

Austin Financial Services issued a Request for Qualifications Statements solicitation RFQS 4400 JOG4015 for these services. The solicitation was issued on November 10, 2025, and closed on January 6, 2026. Of the 87 offers received, the seventeen recommended contractors submitted the best evaluated responsive offers. A complete solicitation package, including a log of offers received, is available for viewing on the City's website. This information can currently be found at [https://financeonline.austintexas.gov/afo/account\\_services/solicitation/solicitation\\_details.cfm?sid=143402](https://financeonline.austintexas.gov/afo/account_services/solicitation/solicitation_details.cfm?sid=143402).

### MBE/WBE:

This solicitation was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program). For the services required for this solicitation, there were no subcontracting opportunities; therefore, no subcontracting goals were established. However, three of the recommended contractors identified subcontracting opportunities.

### For More Information:

Direct questions regarding this Recommendation for Council Action to Austin Financial Services - Central Procurement at: [FSDCentralProcurementRCAs@austintexas.gov](mailto:FSDCentralProcurementRCAs@austintexas.gov) or 512-974-2500. Respondents to the solicitation and their Agents should direct all questions to the Authorized Contact Person identified in the

solicitation.

**Additional Backup Information:**

The consultants will provide consulting services to City departments on an as-needed basis across three primary areas:

- Strategy, Organizational, and Transformation, including strategic planning, organizational assessments, and governance redesign;
- Performance, Process, and Service Improvement, including process mapping, program evaluation, and performance measurement; and
- Innovation and Engagement, including facilitation, workshop design, stakeholder engagement, and change management. Consultants will be selected for individual projects based on scope, availability, and relevant expertise.

The consulting bench provides the City with access to a diverse pool of qualified consultants with a variety of expertise and capabilities. This breadth of expertise allows departments to align project needs with the most qualified consultant, supporting timely, high-quality outcomes.

These contracts do not replace an existing contract. An evaluation team with expertise in this area evaluated the offers and scored the consultants as the best to provide these services based on qualifications and experience, sample work products, and references.

If these contracts are not secured, the City will face significant delays in accessing specialized expertise needed to advance organizational improvement, shared services evaluation, and performance initiatives. Utilizing consulting support through established contracts is more efficient and cost-effective than conducting individual procurements for each project engagement.

**Contract Details:**

<b>Contract Term</b>	<b>Length of Term</b>	<b>Contract Authorization</b>
Initial Term	3 years	\$4,500,000
Optional Extension 1	1 year	\$1,500,000
Optional Extension 2	1 year	\$1,500,000
<b>Total</b>	<b>5 years</b>	<b>\$7,500,000</b>

**Note:** Contract Authorization amounts are based on the City's estimated annual usage.