



# City of Austin

## Recommendation for Action

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**File #:** 24-5934, **Agenda Item #:** 20.

11/7/2024

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### **Posting Language**

Authorize negotiation and execution of a contract for firewall support and maintenance services with Seamless Advanced Solutions, LLC, for up to four years for a total contract amount not to exceed \$708,600.

### **Lead Department**

Financial Services Department.

### **Client Department(s)**

Communications and Technology Management.

### **Fiscal Note**

Funding in the amount of \$148,000 is available in the Fiscal Year 2024-2025 Operating Budget of Communications and Technology Department.

Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Purchasing Language:**

Multiple contractors within this cooperative purchasing program were reviewed for these services. The Financial Services Department has determined this contractor best meets the needs of the Communications and Technology Management Department to provide these services required for the City.

### **MBE/WBE:**

Cooperative Agreements are exempt from City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

### **For More Information:**

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at [FSDCentralProcurementRCAs@austintexas.gov](mailto:FSDCentralProcurementRCAs@austintexas.gov) or 512-974-2500.

### **Additional Backup Information:**

This contract will ensure 24-hour support services for Communications and Technology Management Department (CTM) perimeter firewalls. CTM is responsible for maintaining perimeter firewalls at each data center. This contract offers comprehensive support for threat protection against cyberattacks, including features such as firewalling, virtual private network (also known as VPN), intrusion prevention, antivirus, and web filtering.

The State of Texas Department of Information Resources is a cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

If this is not approved, the City's network would be vulnerable to network and cyberattacks.