



City of Austin

Recommendation for Action

File #: 25-2207, Agenda Item #: 18.

11/20/2025

Posting Language

Authorize a contract for a waste and collection services digital platform for customers to view their collection schedules and schedule bulk, brush, household, and hazardous waste collection for Austin Resource Recovery with Routeware TopCo, LLC for a term of three years in an amount not to exceed \$594,000. Funding: \$176,000 is available in the Operating Budget of Austin Resource Recovery. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Austin Financial Services.

Client Department(s)

Austin Resource Recovery.

Fiscal Note

Funding in the amount of \$176,000 is available in the Fiscal Year 2025-2026 Operating Budget of Austin Resource Recovery.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Procurement Language:

These goods and services are available exclusively through this cooperative purchase program. The Austin Financial Services has determined this contractor best meets the needs of the Austin Resource Recovery to provide these goods and services required for the City.

MBE/WBE:

Cooperative Agreements are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program). Therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to Austin Financial Services - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Council Committee, Boards and Commission Action:

November 12, 2025 - To be reviewed by the Zero Waste Advisory Commission.

Additional Backup Information:

The contract will support the mobile application for Austin Resource Recovery customers to view their collection schedules and schedule bulk, brush, household, and hazardous waste collection via their phone or device. The platform enables Austin Resource Recovery to send time-sensitive alerts and service updates directly to users, allows customers to schedule appointments at the Recycling and Reuse Drop-off Center, and search proper disposal methods for various items. This contract supports the City's efforts to keep residents

informed and educated about their solid waste services, and promotes proper disposal, recycling, and waste management practices.

This contract will replace an existing contract which expires December 3, 2025. The recommended contractor is the current provider for these services.

The Sourcewell is a cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

A delay in contract approval could impact the City's ability to provide timely service delivery for Austin Resource Recovery customers.