



# City of Austin

## Recommendation for Action

**File #:** 25-1523, **Agenda Item #:** 38.

8/28/2025

### **Posting Language**

Authorize a contract for infrastructure health management and security tools for Austin Energy with Freeit Data Solutions Inc., for an initial term of two years with up to three 1-year extension options in an amount not to exceed \$750,000. Funding: \$303,000 is available in the Capital Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Lead Department**

Financial Services Department.

### **Client Department(s)**

Austin Energy.

### **Fiscal Note**

Funding in the amount of \$303,000 is available in the Capital Budget of Austin Energy.

Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Purchasing Language:**

Multiple cooperative purchase programs were reviewed for these goods and services. The Financial Services Department and Austin Energy have determined this contractor best meets the needs of Austin Energy to provide these goods and services required for the City.

### **MBE/WBE:**

Cooperative Agreement contracts are exempt from City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

### **For More Information:**

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at [FSDCentralProcurementRCAs@austintexas.gov](mailto:FSDCentralProcurementRCAs@austintexas.gov) or 512-974-2500.

### **Council Committee, Boards and Commission Action:**

August 11, 2025 - Recommended by the Electric Utility Commission on an 8-0 vote with Commissioners Alvarez and Reed off the dais and Chair Tuttle absent.

### **Additional Backup Information:**

The contract is for ManageEngine products, a software suite that supports network health monitoring, cybersecurity, including fault detection and real-time change tracking, active directory management, technology asset lifecycle tracking, and system reporting. ManageEngine helps maintain the health and performance of Austin Energy's Advanced Distribution Management System (ADMS), which ensures reliable and efficient utility operations. ADMS manages distribution system reliability, field crew coordination, and outage response. The software also supports the Supervisory Control and Data Acquisition/Energy

Management System, a mission-critical platform for safely operating and managing the electric transmission system. Overall, the ManageEngine suite helps ensure continued compliance with Electric Reliability Council of Texas requirements and supports the operation of related control and auxiliary systems.

The State of Texas Department of Information Resources is a cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

A delay in contract approval could impact Austin Energy's ability to stay in compliance with Electric Reliability Council of Texas requirements.

**Contract Details:**

Contract Term	Length of Term	Contract Authorization
Initial Term	2 years	\$305,196
Optional Extension 1	1 year	\$148,268
Optional Extension 2	1 year	\$148,268
Optional Extension 3	1 year	\$148,268
<b>Total</b>	<b>5 years</b>	<b>\$750,000</b>

**Note:** Contract Authorization amounts are based on the City's estimated annual usage.