



City of Austin

Recommendation for Action

File #: 26-1650, **Agenda Item #:** 22.

5/21/2026

Posting Language

Authorize a contract for municipal court case management software and services for Austin Municipal Court with Journal Technologies Inc. d/b/a Journal Technologies, for an initial term of one year with up to four one-year extension options in an amount not to exceed \$3,550,000. Funding: \$535,400 is available in the Operating Budget of the Austin Municipal Court. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Austin Financial Services.

Client Department(s)

Austin Municipal Court.

Fiscal Note

Funding in the amount of \$535,400 is available in the Fiscal Year 2025-2026 Operating Budget of the Austin Municipal Court.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Procurement Language:

Sole Source.

MBE/WBE:

Sole source contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to Austin Financial Services - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

This contract is for municipal court case management system software and services, which are vital to court operations. This case management system ensures compliance with all applicable legal requirements, supports timely and accurate case processing, and facilitates integration with 15 other City departments and state-mandated entities. The system provided by Journal Technologies Inc. is uniquely configured to the City's specific workflows and statutory obligations, enabling seamless and compliant court operations.

Journal Technologies Inc. is the sole provider of this proprietary system. No other contractor possesses the unique integrations, specialized knowledge, or licensing rights necessary to maintain and enhance the City's customized system. A complete replacement would require significant monetary investment and take multiple years to design, build, and implement, along with significant operational disruption.

The contract replaces the current contract which expires on June 8, 2026. The requested authorization is based on historical spending and departmental estimates of future needs. The recommended contractor is the current provider of these services.

Due to the custom configuration of the software for the City's use, discontinuing the software may result in data loss, diminished functionality, and the breakdown of critical integrations with justice partners and other municipal systems.

Contract Details:		
Contract Term	Length of Term	Contract Authorization
Initial Term	1 year	\$535,400
Optional Extension 1	1 year	\$664,600
Optional Extension 2	1 year	\$720,000
Optional Extension 3	1 year	\$780,000
Optional Extension 4	1 year	\$850,000
Total	5 years	\$3,550,000

Note: Contract Authorization amounts are based on the City's estimated annual usage.