

# MARSHALLING YARD EMERGENCY SHELTER UPDATE

PUBLIC HEALTH COMMITTEE BRIEFING  
AUGUST 6, 2025

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HOMELESS  
STRATEGY  
OFFICE

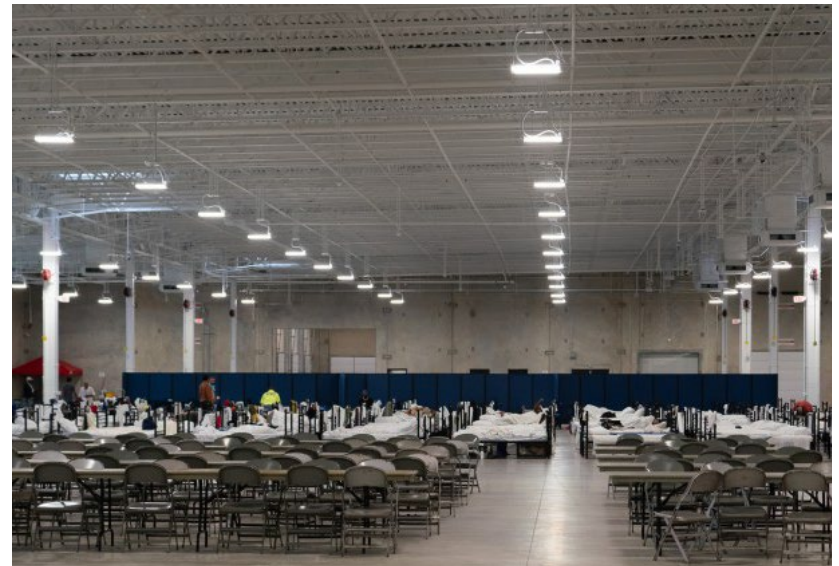
# CONTEXT: MARSHALLING YARD EMERGENCY SHELTER

## Facility opened on August 22, 2023.

- Facility operator: Endeavors
- Capacity: 282 clients
- Entries thru May 2025: 1,323

## Clients receive multiple services, including:

- Daily transportation services, including door-to-door transfers.
- Three meals per day, provided through new partnership with Central TX Food Bank.
- Pet-friendly on-site boarding facility and pet food.
- Onsite wash, dry, and folding service.
- Onsite showering facilities.
- Onsite access to case management.
- Wellness activities (e.g., television area, open Wi-Fi network, etc.).
- Patio access for outdoor activities and smoking area.



August 6, 2025



# MARSHALLING YARD PERFORMANCE METRICS

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**1,323**

Clients Served from  
Opening thru May 2025

**244**

Clients Positively Exited from  
Opening thru May 2025

**87**

Clients Positively Exited from  
May 2024 thru May 2025

**29%**

Positive Exit Rate for Period  
from May 2024 thru May 2025

# MARSHALLING YARD FACILITY & STAFFING UPDATES

## Facility Updates

- Shelter layout reconfigured due to Convention Center storage needs.
- Improved section dividers for men, women, LGBTQ, and mobility impaired.
- Redesigned outdoor area for leisure, smoking, dog walking, etc.

## Staffing Updates

- Have nine Housing Case Managers, a mix of Endeavors staff and Sunrise
- Have a Full Time Activity Coordinator
- Hired Peer Specialist
- Have vans/drivers going to the closest bus stop every 15 minutes





## MARSHALLING YARD CLIENT SERVICE ENHANCEMENTS

- APL Bookmobile visits monthly for book checkout/library card IDs
- Community Care visits weekly to help with medical needs of clients
- Barber School students have ongoing visits for free haircuts
- GenMobil visits every Thursday to provide free phone services
- Clients are transported to local job fairs, and Goodwill held onsite fair
- Clients have job supportive service opportunities from Endeavors
- Peer Support Specialist conducts ongoing sessions
- Friday night karaoke sessions facilitated by Endeavors staff

# SUCCESS SPOTLIGHT:

## Shawn Stephens

- Became homeless in 2009 and struggled with opioid addiction.
- Entered Marshalling Yard in May 2024 with determination and faith.
- Expressed strong desire to work for Endeavors at MYES one day.
- Secured housing in August 2024.
- Earned his Peer Support Specialist certification in October 2024.
- Fulfilled personal goal in January 2025 by joining MYES staff.
- Shawn remains at MYES, serving and inspiring others.





## Next Steps

Continue providing high-quality services at Marshalling Yard until a location for permanent homeless shelter beds is identified and online.

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