



City of Austin

Recommendation for Action

File #: 25-2206, **Agenda Item #:** 7.

11/6/2025

Posting Language

Authorize a contract for enterprise-level licensing, maintenance, and support for the City's existing Geographic Information System platform for Austin Technology Services with Environmental Systems Research Institute Inc. dba Environmental Systems Research Institute Aka Esri, for an initial term of three years with up to one 1-year extension option in an amount not to exceed \$13,192,000. Funding: \$2,750,000 is available in the Operating Budget of Austin Technology Services. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Austin Financial Services.

Client Department(s)

Austin Technology Services.

Fiscal Note

Funding in the amount of \$2,750,000 is available in the Fiscal Year 2025-2026 Operating Budget of Austin Technology Services.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Procurement Language:

Sole Source.

MBE/WBE:

Sole source contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to Austin Financial Services - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

This contract will provide enterprise-level licensing, maintenance, and support for the City's existing Geographic Information System (GIS) platform. The contract also includes additional software modules and professional services to support the continued growth and enhancement of the City's GIS capabilities.

Esri serves as the City's enterprise GIS platform, enabling standardization across applications, databases, and data integrations. This foundational software supports critical City services, including 9-1-1 emergency response, utilities management, permitting, and development review. Esri's GIS technology is integrated into several enterprise systems such as Maximo, Customer Care & Billing, and the development review, permitting, and inspections software application system commonly referred to as AMANDA. The platform also supports the creation, management, and sharing of GIS data across departments and through the City's public data

portal.

This is a replacement contract with the current contractor. Amounts were determined using departmental estimates based on historical spending and anticipated future usage. Esri is the developer and sole provider of the software, along with its associated maintenance and support services.

Executing the new contract is critical to ensure uninterrupted access to essential GIS capabilities and to maintain continuity of service across City operations.

Contract Details:		
Contract Term	Length of Term	Contract Authorization
Initial Term	3 years	\$9,455,500
Optional Extension 1	1 year	\$3,736,500
Total	4 years	\$13,192,000

Note: Contract Authorization amounts are based on the City's estimated annual usage.