



# Public Safety Dashboards

Chief Robert Luckritz, Chief Joel Baker, Chief Lisa Davis

Austin EMS, Fire, Police | February 2, 2026

# Council Direction



## **City Council Resolution 20250813-011**

directs the City Manager to provide a publicly posted monthly report detailing public safety department:

- Use of overtime budgets and overtime hours worked by sworn staff
- A breakdown of leave use (vacation, sick, etc.) by sworn staff, organized by day of the week



# Dashboard Development



Public safety departments have each developed dashboard templates that:

- Meet the requirements of City Council Resolution 20250813-011
- Provide additional key operational and performance metrics, including:
  - Sworn vacancy rates & separation data
  - Average & 90<sup>th</sup> percentile response times for priority calls for service
  - A detailed glimpse at priority calls (top incident types, locations)



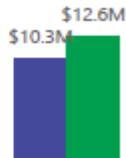


# Public Safety Dashboard

## Austin-Travis County Emergency Medical Services

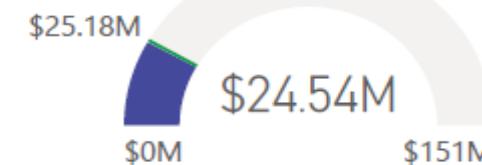
### Monthly Expenses

Expense Budget



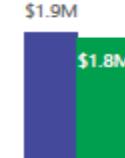
### FYTD Expenses

Expense Budget



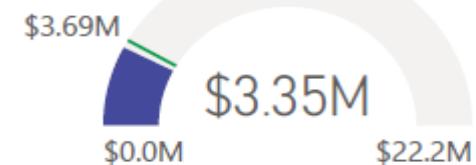
### Monthly Overtime\*

Expense Budget



### FYTD Overtime Expenses\*

Expense Budget



**33,864**

Monthly Overtime Hours\*

**59,071**

FYTD Overtime Hours\*

**9,033**

Incidents\*\*\*\*

**4,957**

Transports\*\*\*\*

**8.9%**

Calls w/o Ambulance Dispatch\*\*\*\*

**946**

CHP/CHPR Incidents\*\*\*\*

**00:07:40**

50th Percentile Response Time\*\*

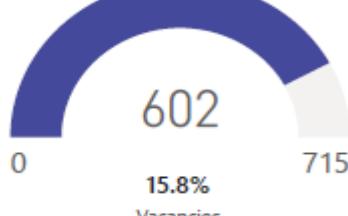
**00:12:29**

90th Percentile Response Time\*\*

**76.6%**

Compliance\*\*

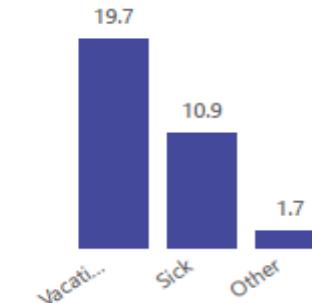
### Staffing\*



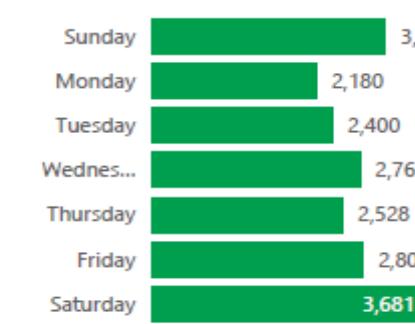
### Separations\*



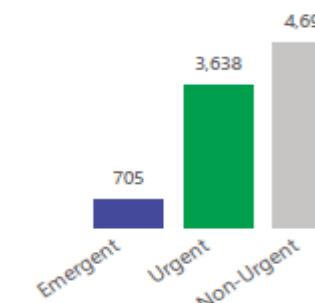
### Average Leave Hours per Person\*



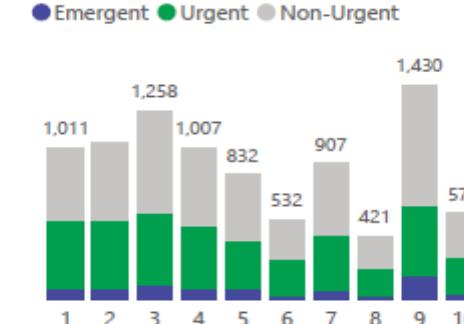
### Leave Hours by Day of Week\*



### Incidents by Priority Group\*\*\*



### Incidents by Council District



### Notes:

\*Sworn

\*\*Priority 1 incidents in the City of Austin

\*\*\*Priority 1 = Emergent, Priority 2-3 = Urgent, Priority 4-5 = Non-Urgent

\*\*\*\*City of Austin

Overtime data is grouped by pay period begin date. There will be two months each year that will contain three pay periods.

### Budget and Overtime - Trends

Month	Overtime Hours*	Budget	FYTD Expenses	FYTD Overtime Expenses*
2025-11	33,864	\$12,590,021	\$24,538,397	\$3,351,922
2025-10	25,206	\$12,590,021	\$14,252,942	\$1,439,546

### Operations - Trends

Month	Incidents ****	50th Percentile Response Time**	90th Percentile Response Time**	Compliance **	Transports	Calls w/o Ambulance Dispatch****	CHP/CHPR Incidents****
2025-11	9,033	00:07:40	00:12:29	76.6%	4,957	8.9%	946
2025-10	9,712	00:08:09	00:12:34	73.2%	5,413	7.4%	1,187
2025-09	9,384	00:07:40	00:12:02	76.3%	5,252	6.6%	1,041
2025-08	9,846	00:07:42	00:12:09	76.0%	5,379	7.5%	910
2025-07	9,370	00:07:50	00:11:59	77.1%	5,211	7.9%	879
2025-06	9,185	00:07:44	00:11:48	77.7%	5,158	7.4%	1,033
2025-05	9,740	00:07:53	00:12:31	71.6%	5,388	8.3%	1,050
2025-04	9,459	00:07:51	00:11:38	76.0%	5,420	7.8%	1,128



# Public Safety Dashboard

## Austin Fire



**10,447**

Total Incidents\*

**683**

Priority 1 Incidents\*†

**06:40**

50th Percentile Response Time\*†

**10:23**

90th Percentile Response Time\*†

**72.4%**

Compliance with 8 Min Goal\*†

**589**

Fires Dispatched\*

Monthly Expenses\*

FYTD Expenses

Monthly Overtime\*

FYTD Sworn Overtime Expenses

Expense ● Budget

Expense ● Budget

Expense ● Budget

Expense ● Budget

\$21M

\$22M

**\$43.04M**

\$0M

\$263.15M

\$0M

**\$3.21M**

\$10.2M

Sworn Positions Filled\*

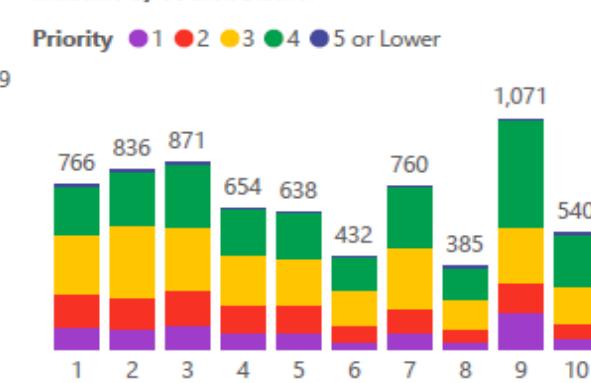
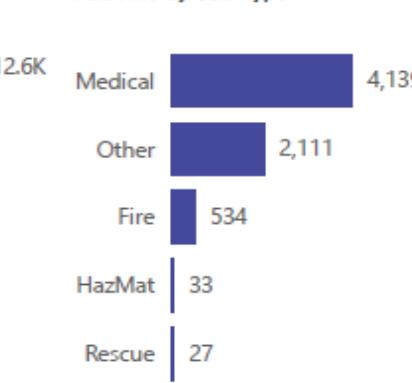
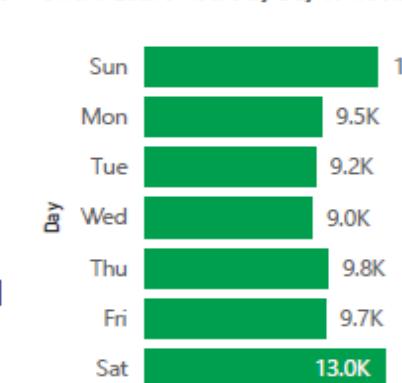
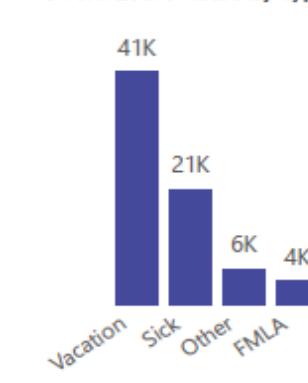
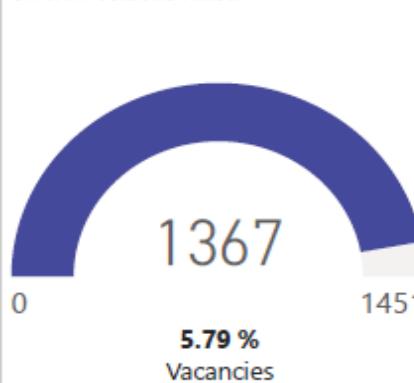
Sworn Separations\*

Sworn Leave Hours by Type\*

Sworn Leave Hours by Day of Week\*

Incidents by Call Type\*

Incidents by Council District\*



### Budget and Overtime by Month

Month	Sworn Overtime Hours	FY Total Budget	FY YTD Cumulative Expenses	FY YTD Cumulative Sworn Overtime Expenses
November 2025	\$263,150,305	\$43,041,339	\$3,211,542	

### Incident Response by Month

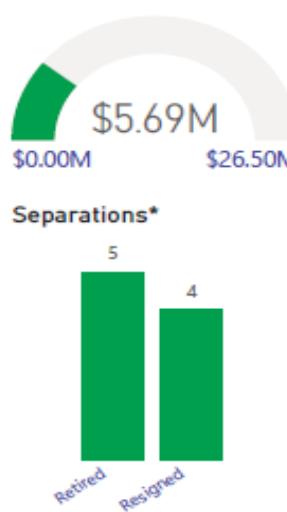
Month	Incidents	Compliance with 8 Min Goal†	90th Percentile Response Time†	Percent Compliance†	Fires Dispatched
November 2025	10,447	683	0:10:23	72.4%	589
October 2025	11,492	666	0:10:29	69.7%	630
September 2025	10,694	662	0:10:18	74.3%	530
August 2025	10,790	668	0:10:21	74.5%	480
July 2025	11,205	627	0:10:11	73.8%	455
June 2025	11,859	652	0:10:31	75.3%	457
May 2025	13,396	719	0:10:32	76.0%	549
April 2025	12,212	758	0:10:25	74.9%	538
March 2025	13,047	745	0:10:23	78.3%	888
February 2025	11,863	709	0:10:35	75.1%	612



FYTD Expenses

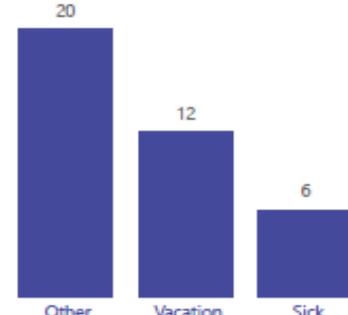


FYTD Overtime\*



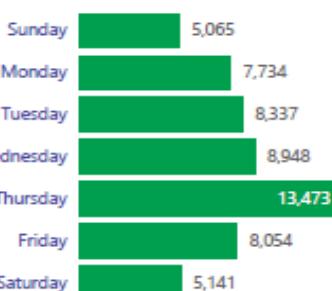
51,066  
Overtime Hours\*

Average Leave Hours per Person\*



31,859  
Total Incidents\*\*\*

Leave Hours by Day of Week\*



00:20:24  
90th Percentile Response..

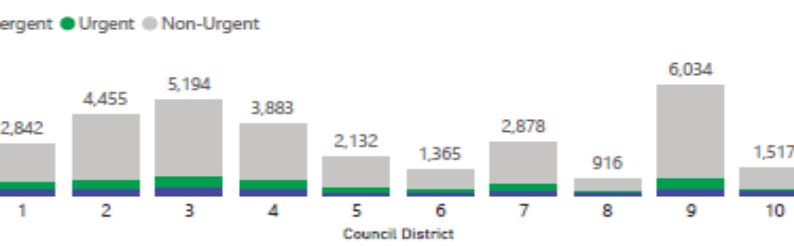
NIBRS Category

	Nov 2025	Nov 2024	DIFF	DIFF %
Crimes Against Persons				
09A Homicide: Murder and Non- Negligent Manslaughter	1455	1475	-20	-1.4%
100 Kidnapping / Abduction	3	10	-7	-70.0%
11A Rape	22	23	-1	-4.3%
11B Sodomy	38	60	-22	-36.7%
11C Sexual Assault with an Object	6	3	3	100.0%
11D Fondling	10	10	0	0.0%
13A Aggravated Assault	12	14	-2	-14.3%
13B Simple Assault	190	197	-7	-3.6%
13C Intimidation	751	759	-8	-1.1%
3111	423	399	24	6.0%
Crimes Against Property				
120 Robbery	3,111	3,616	-505	-14.0%
200 Arson	60	65	-5	-7.7%
210 Extortion / Blackmail	6	12	-6	-50.0%
220 Burglary / Breaking & Entering	3,34	3,28	6	1.8%
23A Theft: Pocket Picking	83	63	20	31.7%
23B Theft: Purse Snatching	1	0	1	100.0%
23C Theft: Shoplifting	173	188	-15	-8.0%
23D Theft: from Building	8	3	5	166.7%
23E Theft: Coin Op Machine	2	3	-1	-33.3%
23F Theft: from Motor Vehicle (BOV)	492	736	-244	-33.2%
23G Theft: Motor Vehicle Parts or Accessories	117	128	-11	-8.6%
23H Theft: All Other Larceny	813	766	47	6.1%
240 Motor Vehicle Theft	321	371	-50	-13.5%
250 Counterfeiting / Forgery	51	34	17	50.0%
26A Fraud: False Pretenses / Swindle / Confidence Game	115	143	-28	-19.6%
26B Fraud: Credit Card / ATM Fraud	70	194	-124	-63.9%
26C Fraud: Impersonation	55	96	-41	-42.7%
270 Embezzlement	1	1	0	0.0%
280 Stolen Property	8	1	7	700.0%
290 Destruction / Damage / Vandalism of Property	397	483	-86	-17.8%
510 Bribery	1	0	1	100.0%
Crimes Against Society				
35A Drug / Narcotic Violations	843	594	249	41.9%
35B Drug Equipment Violations	456	338	118	34.9%
370 Pornography / Obscene Material	238	98	140	142.9%
40A Prostitution	38	24	14	58.3%
40C Purchasing Prostitution	2	2	0	0.0%
520 Weapon Law Violations	0	1	-1	-100.0%
720 Animal Cruelty	82	83	-1	-1.2%
Total	5,409	5,685	-276	-4.9%

Incidents by Priority Level\*\*\*



Incidents by Council District\*\*\*



Average Response Time by Initial Priority Level

Month & Year	Priority 0	Priority 1	Priority 2	Priority 3
Nov 2025	00:09:20	00:13:35	00:35:59	01:26:12

Budget and Overtime - Trends

Year & Month	FY Year & Month	Total Budget	FYTD Cumulative Expenses	Overtime Budget	FYTD Cumulative Overtime Expenses
2025-11	2026-02	\$526,010,042	\$84,881,369	\$26,501,256	\$5,693,454
2025-10	2026-01	\$526,010,042	\$41,655,647	\$26,501,256	\$2,934,337

Notes:

\* Sworn

\*\* Priority 0 and 1 Incidents in the City of Austin

\*\*\* Priority 0 = Emergent, Priority 1 = Urgent, Priority 2-3 = Non-Urgent

\*\*\*\* City of Austin

NIBRS Category Table: Crimes Against Society and Crimes Against Property are counted by the number of incidents. Crimes Against Persons are counted by the number of victims. A single case may include multiple crimes under UCR NIBRS.

# Dashboard Considerations

- These are first drafts / reports will evolve
- Data sourcing: information is provided by a multitude of teams and systems
- Not all data can be automated; some requires manual production of reports and/or manual entry for publication
- Reporting periods are not the same for all data (Calendar Year vs. Fiscal Year)



# Next Steps

- Public safety teams will continue to refine dashboards with feedback from City Council and guidance from City leadership.
- Austin Technology Services (ATS) will assist with automation and the development of a final, published product for all three departments.





# Questions?

Chief Robert Luckritz, Chief Joel Baker, Chief Lisa Davis

Austin EMS, Fire, Police | February 2, 2026