



# Public Safety Dashboards

Chief Robert Luckritz, Chief Joel Baker, Chief Lisa Davis

Austin EMS, Fire, Police | February 2, 2026

# Council Direction



## City Council Resolution [20250813-011](#)

directs the City Manager to provide a publicly posted monthly report detailing public safety department:

- Use of overtime budgets and overtime hours worked by sworn staff
- A breakdown of leave use (vacation, sick, etc.) by sworn staff, organized by day of the week



# Dashboard Development



Public safety departments have each developed dashboard templates that:

- Meet the requirements of City Council Resolution 20250813-011
- Provide additional key operational and performance metrics, including:
  - Sworn vacancy rates & separation data
  - Average & 90<sup>th</sup> percentile response times for priority calls for service
  - A detailed glimpse at priority calls (top incident types, locations)





# Public Safety Dashboard

## Austin-Travis County Emergency Medical Services

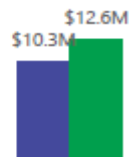
Month

November 2025

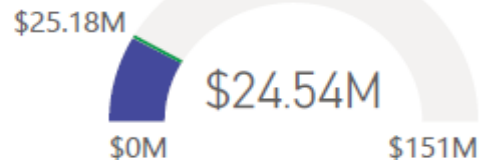
File ID: 26-2866

### Monthly Expenses

● Expense ● Budget

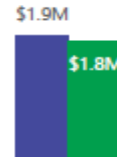


### FYTD Expenses

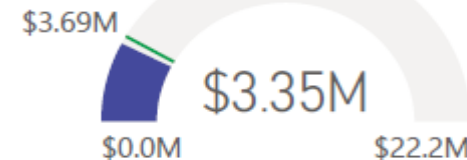


### Monthly Overtime\*

● Expenses ● Budget



### FYTD Overtime Expenses\*



33,864

Monthly Overtime Hours\*

59,071

FYTD Overtime Hours\*

9,033

Incidents\*\*\*\*

4,957

Transports\*\*\*\*

8.9%

Calls w/o Ambulance Dispatch\*\*\*\*

946

CHP/CHPR Incidents\*\*\*\*

00:07:40

50th Percentile Response Time\*\*

00:12:29

90th Percentile Response Time\*\*

76.6%

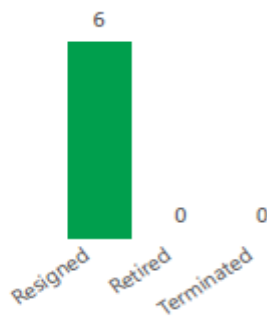
Compliance\*\*

### Staffing\*



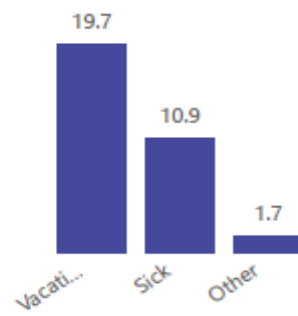
15.8%  
Vacancies

### Separations\*



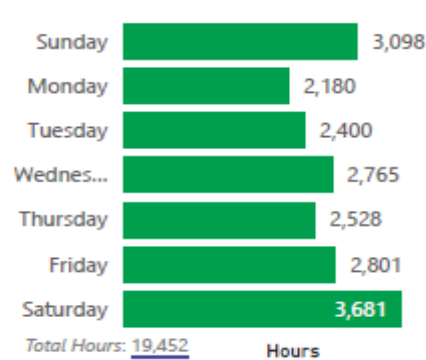
Separation Type

### Average Leave Hours per Person\*



Leave

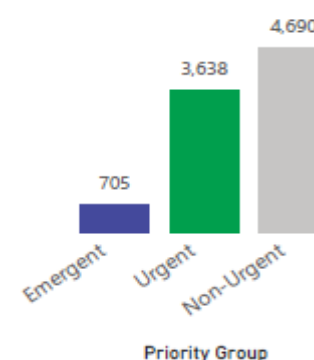
### Leave Hours by Day of Week\*



Total Hours: 19,452

Hours

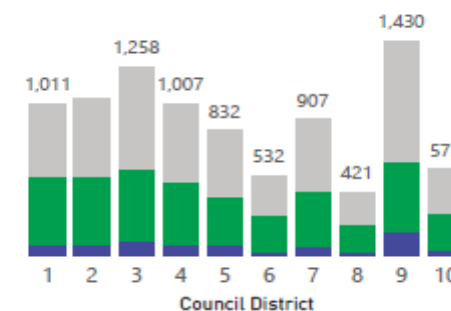
### Incidents by Priority Group\*\*\*



Priority Group

### Incidents by Council District

● Emergent ● Urgent ● Non-Urgent



Council District

### Notes:

\*Sworn

\*\*Priority 1 incidents in the City of Austin

\*\*\*Priority 1 = Emergent, Priority 2-3 = Urgent,

Priority 4-5 = Non-Urgent

\*\*\*\*City of Austin

Overtime data is grouped by pay period begin date. There will be two months each year that will contain three pay periods.

### Budget and Overtime - Trends

Month	Overtime Hours*	Budget	FYTD Expenses	FYTD Overtime Expenses*
2025-11	33,864	\$12,590,021	\$24,538,397	\$3,351,922
2025-10	25,206	\$12,590,021	\$14,252,942	\$1,439,546

### Operations - Trends

Month	Incidents ****	50th Percentile Response Time**	90th Percentile Response Time**	Compliance **	Transports	Calls w/o Ambulance Dispatch****	CHP/CHPR Incidents****
2025-11	9,033	00:07:40	00:12:29	76.6%	4,957	8.9%	946
2025-10	9,712	00:08:09	00:12:34	73.2%	5,413	7.4%	1,187
2025-09	9,384	00:07:40	00:12:02	76.3%	5,252	6.6%	1,041
2025-08	9,846	00:07:42	00:12:09	76.0%	5,379	7.5%	910
2025-07	9,370	00:07:50	00:11:59	77.1%	5,211	7.9%	879
2025-06	9,185	00:07:44	00:11:48	77.7%	5,158	7.4%	1,033
2025-05	9,740	00:07:53	00:12:31	71.6%	5,388	8.3%	1,050
2025-04	9,459	00:07:51	00:11:38	76.0%	5,420	7.8%	1,128





# Public Safety Dashboard

## Austin Fire

Month

November 2025

10,447

Total Incidents\*

683

Priority 1 Incidents\*†

06:40

50th Percentile Response Time\*†

10:23

90th Percentile Response Time\*†

72.4%

Compliance with 8 Min Goal\*†

589

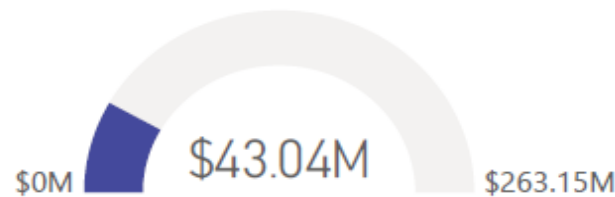
Fires Dispatched\*

Monthly Expenses\*

Expense Budget



FYTD Expenses



Monthly Overtime\*

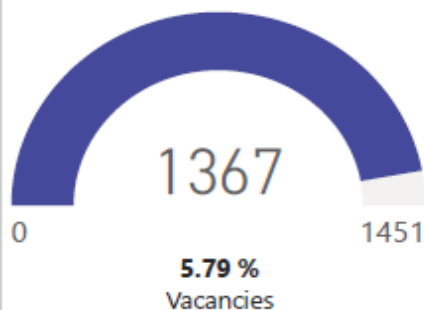
Expenses Budget



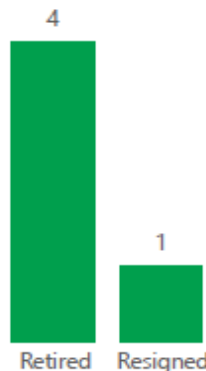
FYTD Sworn Overtime Expenses



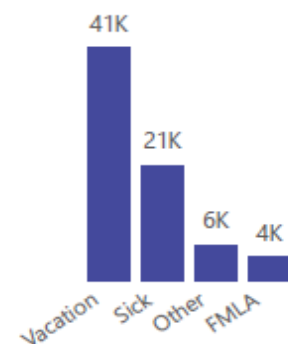
Sworn Positions Filled\*



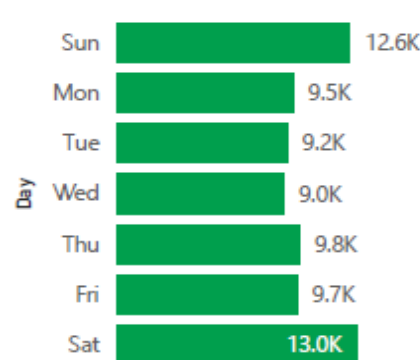
Sworn Separations\*



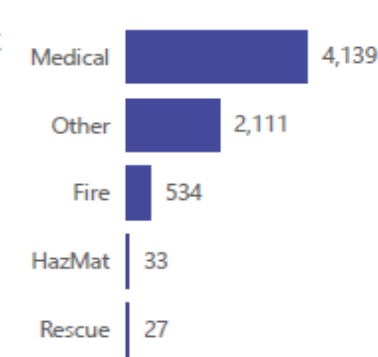
Sworn Leave Hours by Type\*



Sworn Leave Hours by Day of Week\*

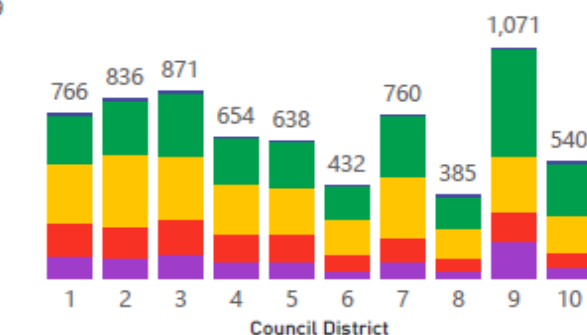


Incidents by Call Type\*



Incidents by Council District\*

Priority 1 2 3 4 5 or Lower



### Notes:

\*Monthly amount

†Priority 1 incidents only

Budget and Overtime by Month

Month	Sworn Overtime Hours	FY Total Budget	FY YTD Cumulative Expenses	FY YTD Cumulative Sworn Overtime Expenses
November 2025		\$263,150,305	\$43,041,339	\$3,211,542

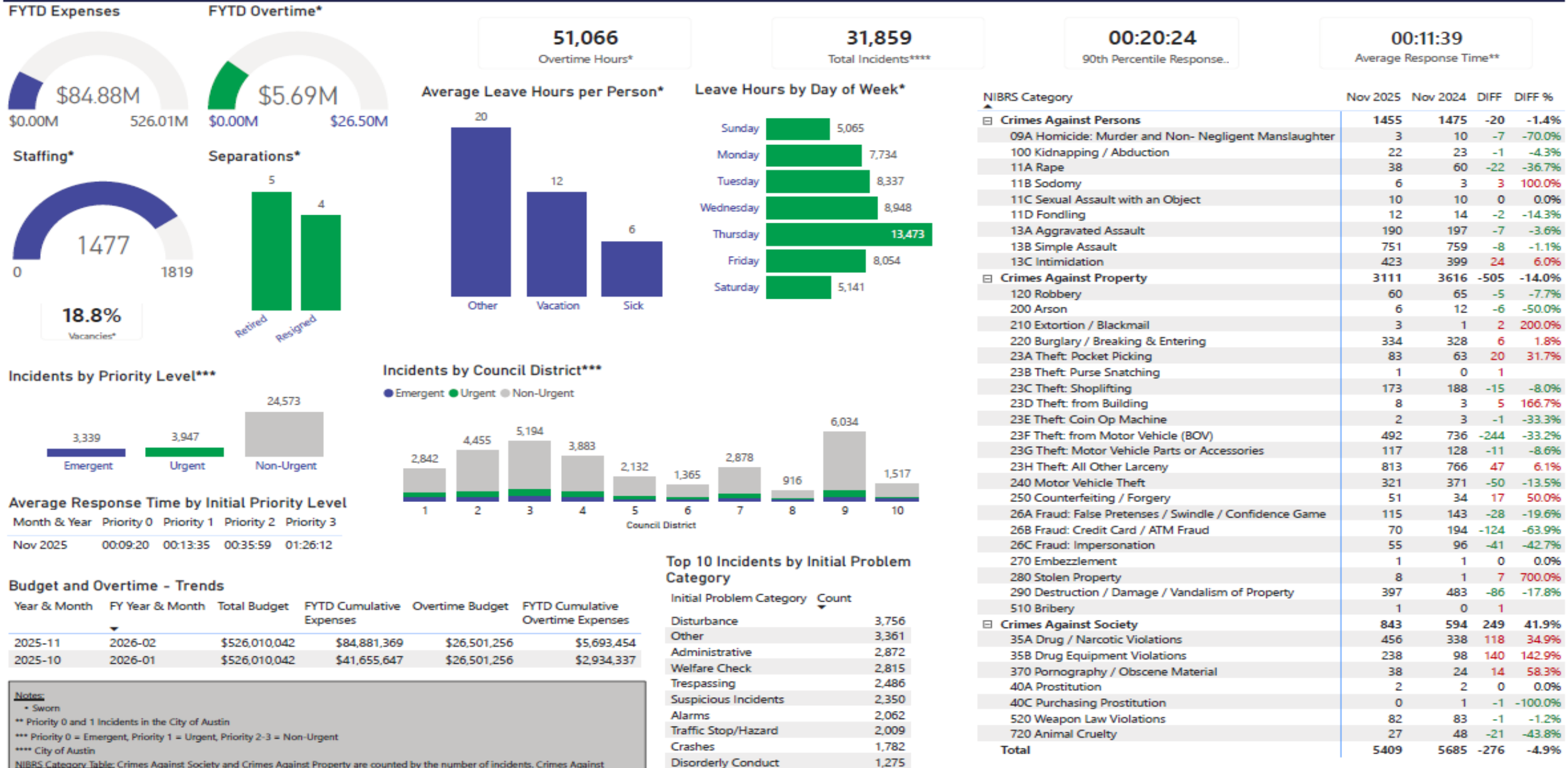
Incident Response by Month

Month	Incidents	Compliance with 8 Min Goal†	90th Percentile Response Time†	Percent Compliance†	Fires Dispatched
November 2025	10,447	683	0:10:23	72.4%	589
October 2025	11,492	666	0:10:29	69.7%	630
September 2025	10,694	662	0:10:18	74.3%	530
August 2025	10,790	668	0:10:21	74.5%	480
July 2025	11,205	627	0:10:11	73.8%	455
June 2025	11,859	652	0:10:31	75.3%	457
May 2025	13,396	719	0:10:32	76.0%	549
April 2025	12,212	758	0:10:25	74.9%	538
March 2025	13,047	745	0:10:23	78.3%	888
February 2025	11,863	709	0:10:35	75.1%	612



# Public Safety Dashboard

## Austin Police





# Dashboard Considerations

- These are first drafts / reports will evolve
- Data sourcing: information is provided by a multitude of teams and systems
- Not all data can be automated; some requires manual production of reports and/or manual entry for publication
- Reporting periods are not the same for all data (Calendar Year vs. Fiscal Year)



# Next Steps



- Public safety teams will continue to refine dashboards with feedback from City Council and guidance from City leadership.
- Austin Technology Services (ATS) will assist with automation and the development of a final, published product for all three departments.







# Questions?

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