



City of Austin

Recommendation for Action

File #: 24-4935, **Agenda Item #:** 54.

7/18/2024

Posting Language

Authorize negotiation and execution of an amendment to a contract for continued VMRay TotalInsight software with SHI-Government Solutions Inc. d/b/a SHI, to increase the amount by \$300,000 for a revised total contract amount not to exceed \$369,700.

[Note: This contract was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program). For the services required for this contract, there were no subcontracting opportunities; therefore, no subcontracting goals were established].

Lead Department

Financial Services Department.

Client Department(s)

Information Security Office.

Fiscal Note

Funding in the amount of \$31,177 is available in the Fiscal Year 2023-2024 Operating Budget of the Information Security Office.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Contract Amendment.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at: FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

This amendment will provide continued use of the VMRay cybersecurity tool designed to protect computer systems by examining suspicious software or files for signs of malicious intent. This tool offers a secure, isolated environment where it inspects files and software, studying their behavior, actions, and any potential network communication attempts. With this information, VMRay can provide detailed insights on the nature of potential threats and propose solutions to alleviate these risks, serving as a security guard, monitoring for potential intruders to safeguard the overall health of the computer network. Due to capacity issues, overages, and service changes, the Information Security Office (ISO) required an upgrade to the unlimited service option to eliminate the possibility of additional charges and guarantee the integrity of the security architecture.

A delay in approving this amendment will impact the security of the City's computer network.

The Texas Association of School Boards, Inc. (BuyBoard) is a cooperative purchasing association recognized

under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.