



City of Austin

Recommendation for Action

File #: 25-2047, Agenda Item #: 18.

10/23/2025

Posting Language

Authorize an amendment to a contract for continued security services for Austin Energy with Universal Protection Service LP/Allied Universal Security Services to increase the amount by \$180,045 and to extend the term by two years for a revised total contract amount not to exceed \$256,045. Funding: \$90,023 is available in the Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Austin Financial Services.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$90,023 is available in the Fiscal Year 2025-2026 Operating Budget of Austin Energy.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Procurement Language:

Contract Amendment.

MBE/WBE:

Cooperative Agreements are exempt from the MBE/WBE Procurement Program.; therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to Austin Financial Services - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Council Committee, Boards and Commission Action:

October 20, 2025 - To be reviewed by the Electric Utility Commission.

Additional Backup Information:

This amendment will allow for continued armed guard services at Austin Energy's System Control Center (SCC). These services are essential for meeting the North American Electric Reliability Corporation (NERC) Critical Infrastructure Protection standards, which mandate the protection of critical transmission assets from physical threats to ensure grid reliability. Following comprehensive risk assessments, Austin Energy determined that threats at SCC cannot be mitigated through passive barriers or unarmed personnel alone. Armed security is therefore required to ensure operational resilience at this high-risk facility. Additionally, the use of armed guards directly addresses a prior audit finding that identified deficiencies in physical security

measures.

In accordance with NERC Critical Infrastructure Protection requirements, the contract will supply one armed security guard on duty around the clock at SCC. Given the current global threat environment and increasing risks to electric utility infrastructure, immediate and sustained action is necessary.

Contract Details:				
Contract Term	Length of Term	Contract Authorization	Requested Additional Authorization	Revised Total Authorization
Initial Term	1 year	\$76,000		\$76,000
Proposed Amendment	2 years		\$180,045	\$180,045
Total	3 years	\$76,000	\$180,045	\$256,045

Note: Contract Authorization amounts are based on the City's estimated annual usage.