



## MEMORANDUM

**To:** Mayor and City Council

**Through:** Stephanie Hayden-Howard, LMSW, Assistant City Manager *SHH*

**From:** David Gray, Director, Austin Homeless Strategies and Operations *DG*

**Date:** February 17, 2026

**Subject:** **Austin Homeless Strategies and Operations 2025-2027 Strategic Plan**

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The purpose of this memorandum is to provide Austin Homeless Strategies and Operations' 2025-2027 Strategic Plan, which reinforces our mission as the citywide strategic leader addressing homelessness through policies, investments, and partnerships.

The strategic plan marks a milestone for Austin Homeless Strategies and Operations as a stand-alone roadmap for the future. It builds on years of work to strengthen Austin's homelessness response, setting a clear foundation for the next phase of impact.

Should you have any questions or concerns, please contact David Gray, Director of Austin Homeless Strategies and Operations at [david.gray@austintexas.gov](mailto:david.gray@austintexas.gov).

Attachment: AHSO Strategic Plan 2025-2027

cc: T.C. Broadnax, City Manager  
Erika Brady, City Clerk  
Jason Hadavi, City Auditor  
Mary Jane Grubb, Municipal Court Clerk  
Judge Sherry Statman, Municipal Court  
CMO Executive Team  
Department Directors