



# City of Austin

## Recommendation for Action

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**File #:** 25-2600, **Agenda Item #:** 51.

12/11/2025

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### **Posting Language**

Authorize a contract for endpoint detection and response, threat hunting, and identity protection services for Austin Technology Services with CDW LLC dba Sirius Computer Solutions, LLC, CDW Government for an initial term of three years with up to two 1-year extension options in an amount not to exceed \$5,350,000. Funding: \$1,070,000 is available in the Operating Budget of Austin Technology Services. Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Lead Department**

Austin Financial Services.

### **Client Department(s)**

Austin Technology Services.

### **Fiscal Note**

Funding in the amount of \$1,070,000 is available in the Fiscal Year 2025-2026 Operating Budget of Austin Technology Services.

Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Procurement Language:**

Multiple cooperative purchase programs were reviewed for these services. Austin Financial Services determined this contractor best meets the needs of Austin Technology Services to provide these services required for the City.

### **MBE/WBE:**

Cooperative Agreement contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

### **For More Information:**

Direct questions regarding this Recommendation for Council Action to Austin Financial Services - Central Procurement at [FSDCentralProcurementRCAs@austintexas.gov](mailto:FSDCentralProcurementRCAs@austintexas.gov) or 512-974-2500.

### **Additional Backup Information:**

This contract will provide continuous cybersecurity protection, real-time threat detection, and around-the-clock expert monitoring to safeguard critical systems and reduce operational risk. Endpoint detection and response (EDR) protects against hackers, malware, and other online threats. For public safety operations, it ensures that mission-critical systems used by Police, Fire, and Emergency Medical Services (EMS) remain secure, reliable, and available at all times. By rapidly detecting and stopping cyberattacks, the EDR helps safeguard sensitive data, maintain regulatory compliance, and protect the technology that first responders rely on to keep the community safe.

The contract is replacing an existing contract. The proposed contractor is the City's current provider for these

services. The budget for this request was developed based on current usage, with an uplift to accommodate future growth and expanded security needs. This approach ensures continuity of service, adequate coverage for existing users, and flexibility to support anticipated organizational expansion.

The Texas Department of Information Resources is cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

A delay in contract approval could impact the City’s ability to prevent attacks to sensitive Police, Fire, and EMS data and potentially delaying emergency response.

<b>Contract Details:</b>		
<b>Contract Term</b>	<b>Length of Term</b>	<b>Contract Authorization</b>
Initial Term	3 years	\$3,210,000
Optional Extension 1	1 year	\$1,070,000
Optional Extension 2	1 year	\$1,070,000
<b>Total</b>	<b>5 years</b>	<b>\$5,350,000</b>

**Note:** Contract Authorization amounts are based on the City’s estimated annual usage.