



City of Austin

Recommendation for Action

File #: 24-4092, **Agenda Item #:** 17.

3/21/2024

Posting Language

Authorize negotiation and execution of a contract for Coreview Microsoft 365 management platform software licensing, maintenance, and support services with Southern Computer Warehouse, for a term of three years in an amount not to exceed \$1,200,000.

[Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program). For the services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established].

Lead Department

Financial Services Department.

Client Department(s)

Communications and Technology Management.

Fiscal Note

Funding in the amount of \$380,000 is available in the Fiscal Year 2023-2024 Operating Budget of Communications and Technology Management.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Multiple contractors within this cooperative purchasing program were reviewed for these services. The Financial Services Department has determined this contractor best meets the needs of Communications and Technology Management to provide these services required for the City.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at: FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

This contract will provide Coreview software licensing, maintenance, and support services to enable centralized Microsoft 365 management for enhanced cost optimization, improved user productivity, compliance assurance, and adaptability. The comprehensive software addresses key aspects of administration and governance efficiently. It allows for quick problem resolution, minimizing downtime, and ensuring that users can focus on their tasks without disruptions. The solution also allows for customization based on specific environments and can scale alongside the growth of the Microsoft 365 environment.

The State of Texas Department of Information Resources cooperative purchasing association is recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local

governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.