



City of Austin

Recommendation for Action

File #: 25-0513, **Agenda Item #:** 18.

4/24/2025

Posting Language

Authorize a contract for Microsoft technologies management services for all City departments with Quisitive Ltd. d/b/a Quisitive LLC, for an initial term of one year with up to four one-year extension options in an amount not to exceed \$72,300,000. Funding: \$12,500,000 is available in the Fiscal Year 2024-2025 Operating Budgets of various City departments.

Lead Department

Financial Services Department.

Client Department(s)

All City Departments.

Fiscal Note

Funding in the amount of \$12,500,000 is available in the Fiscal Year 2024-2025 Operating Budget of various City departments.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Sole Source.

MBE/WBE:

Sole source contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

This contract is for technical and support services related to all Microsoft on-premise software and cloud services for all City departments. Quisitive Ltd. d/b/a Quisitive LLC assists with the execution of Spyglass Security Services, a unified platform for delivering and maintaining innovative, reliable, and cost-effective security and compliance, Azure management tool, and other products and services within the M365 platform. The contractor enables technology that addresses the City's use cases within the Microsoft 365 technology platform, as well as assists with lifecycle maintenance and infrastructure monitoring. These services are needed to enable City departments to maximize the value of their Microsoft technology, improve security, and achieve Federal Risk and Authorization Management Program compliance.

Spyglass Security Services and Azure Management Services, AI Managed Service, Digital Workplace Continuous Improvement Program, and Flexible On-Demand Sustaining Services are sold, distributed, and

implemented exclusively by Quisitive Ltd. d/b/a Quisitive LLC. This contract is replacing an existing contract. This new contract will include multiple City departments and will result in increased quantities.

If this contract is not approved this would result in lost access to Microsoft technologies management services, making City departments more vulnerable to cyber-attacks. Maintaining the contract ensures that City operations remain stable, secure, and efficient.