



City of Austin

Recommendation for Action

File #: 24-5503, **Agenda Item #:** 27.

9/12/2024

Posting Language

Authorize negotiation and execution of a contract for emergency operations and response software with Veoci Inc., for up to five years for a total contract amount not to exceed \$3,421,000.

Lead Department

Financial Services Department.

Client Department(s)

All City Departments.

Fiscal Note

Funding in the amount of \$449,000 is available in the Fiscal Year 2024-2025 Operating Budgets of various City departments.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Sole Source.

MBE/WBE:

Sole source contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

This contract will provide emergency operations and response software for multiple City departments, streamlining the City's processes for emergency situations. The software allows departments to integrate emergency incident planning, continuity of operations planning, mass notification and communications, incident response and documentation, and post-incident recovery and reimbursement processes.

Veoci Inc. is the sole manufacturer and distributor of the Veoci software platform. This contract replaces an existing contract, and the quantity is based on usage by multiple City departments.

If the contract is not approved, the City will lack a unified process for emergency situations.