



City of Austin

Recommendation for Action

File #: 25-1522, **Agenda Item #:** 37.

8/28/2025

Posting Language

Ratify a contract for fiber network services for Austin Energy with Logix Holding Company LLC dba Logix Fiber Networks, in the amount of \$820,144 and approve continuation of this contract in an amount not to exceed \$529,856 for a term of one year. Funding: \$625,406 was available in the Fiscal Year 2023-2024 Operating Budget of Austin Energy, \$194,738 was available in the Fiscal Year 2024-2025 Operating Budget of Austin Energy, \$105,262 is available in the Fiscal Year 2024-2025 Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Financial Services Department.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$625,406 was available in the Fiscal Year 2023-2024 Operating Budget of Austin Energy.

Funding in the amount of \$194,738 was available in the Fiscal Year 2024-2025 Operating Budget of Austin Energy.

Funding in the amount of \$105,262 is available in the Fiscal Year 2024-2025 Operating Budget of Austin Energy.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Ratification, Critical Business Need.

MBE/WBE:

This contract is exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

The contract currently provides two critical fiber optic connections for Austin Energy. These dedicated connections serve as the foundation for enterprise-wide systems, including telephony, internet access, and essential applications such as the Customer Care and Billing system and allow for backup systems in disaster recovery situations. The connections are vital to both internal operations and customer-facing services, and

any disruption to this infrastructure would significantly impact billing processes, service reliability, compliance obligations, and customer experience.

Austin Energy entered directly into an agreement with Logix Holding Company LLC dba Logix Fiber Networks in 2020 under disaster declarations issued at the state and local levels, that allowed an exemption to standard competitive procurement requirements for goods and services urgently needed to respond to the COVID-19 pandemic. The contract was necessary at that time to ensure reliable and dedicated connections for Austin Energy's essential utility applications.

To maintain continuity of services, Austin Energy signed a contract with Logix Fiber Networks in 2023 and declared these services a Critical Business Need. This contract expires in 2026. The contract did not receive Council approval, which Austin Energy is now seeking. The contract's continuation will allow time to prepare for a competitive solicitation with sufficient lead time for transition if a new provider is selected.

A delay in contract approval could impact Austin Energy's ability to connect to its off-site cloud systems, impacting critical operations and services that could directly affect customers.