



City of Austin

Recommendation for Action

File #: 25-1513, Agenda Item #: 28.

8/28/2025

Posting Language

Authorize a contract for an online investigation software system and support services for the Austin Police Department with LeadsOnline LLC d/b/a LeadsOnline for an initial term of three years with up to two 1-year extension options in an amount not to exceed \$1,600,000. Funding: \$144,311 is available in the Operating Budget of the Austin Police Department. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Financial Services Department.

Client Department(s)

Austin Police Department.

Fiscal Note

Funding in the amount of \$144,311 is available in the Fiscal Year 2025-2026 Operating Budget of the Austin Police Department.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Sole Source.

MBE/WBE:

Sole source contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

This contract provides access to LeadsOnline, PowerPlus investigations system, NightHawk software, and the Integrated Ballistic Identification System (IBIS) ClearCase Acquisition Station, including associated training and support services for the Austin Police Department (APD). These investigative tools are used in suspect identification, timely investigation of crimes, and crime analysis. Continued investment in these systems enhances APD's ability to conduct efficient, data-driven investigations, and improve public safety outcomes.

LeadsOnline LLC d/b/a LeadsOnline is the current provider of these services. LeadsOnline, PowerPlus, NightHawk, and IBIS ClearCase Acquisition Station are proprietary systems exclusively available through the contractor. Each platform offers unique capabilities that are not readily interchangeable with other systems without significant disruptions to APD's investigative workflows.

A delay in contract approval could impact the City's ability to conduct timely investigations and impact suspect identification, and crime analysis.

Contract Details:

Contract Term	Length of Term	Contract Authorization
Initial Term	3 years	\$1,000,000
Optional Extension 1	1 year	\$300,000
Optional Extension 2	1 year	\$300,000
Total	5 years	\$1,600,000

Note: Contract Authorization amounts are based on the City's estimated annual usage.