



# City of Austin

## Recommendation for Action

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**File #:** 26-1035, **Agenda Item #:** 20.

2/26/2026

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### **Posting Language**

Authorize a contract for mobile communications archiving services for Austin Technology Services with Freelt Data Solutions Inc., for an initial term of three years with up to two one-year extension options in an amount not to exceed \$1,330,000. Funding: \$82,355 is available in the Operating Budget of Austin Technology Services. Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Lead Department**

Austin Financial Services.

### **Client Department(s)**

Austin Technology Services.

### **Fiscal Note**

Funding in the amount of \$82,355 is available in the Fiscal Year 2025-2026 Operating Budget of Austin Technology Services.

Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Procurement Language:**

Multiple cooperative purchase programs were reviewed for these services. Austin Financial Services has determined this contractor best meets the needs of the Austin Technology Services to provide these services required for the City.

### **MBE/WBE:**

Cooperative Agreement contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

### **For More Information:**

Direct questions regarding this Recommendation for Council Action to Austin Financial Services - Central Procurement at [FSDCentralProcurementRCAs@austintexas.gov](mailto:FSDCentralProcurementRCAs@austintexas.gov) or 512-974-2500.

### **Additional Backup Information:**

The contract will provide TeleMessage text message archiving services for text messages sent and received on City-issued cellular phones. TeleMessage is a service that captures, archives, and monitors mobile communications for enterprises to meet regulatory and compliance requirements. The City's document retention guidelines require that text messages for business purposes are retained for a specified amount of time. Austin Police currently uses this service for officer-issued phones.

This contract replaces an existing contract which expires April 28, 2026. The recommended contractor is not the current provider for these services. The previous contract included only Austin Police. The requested authorization amount for this contract includes archiving services for other departments managed by Austin Technology Services.

The Texas Department of Information Resources is a cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

If the contract is not approved, departments may not be able to comply with the City's document retention requirements.

<b>Contract Details:</b>		
<b>Contract Term</b>	<b>Length of Term</b>	<b>Contract Authorization</b>
Initial Term	3 years	\$798,000
Optional Extension 1	1 year	\$266,000
Optional Extension 2	1 year	\$266,000
<b>Total</b>	<b>5 years</b>	<b>\$1,330,000</b>

**Note:** Contract Authorization amounts are based on the City's estimated annual usage.