



City of Austin

Recommendation for Action

File #: 25-1821, **Agenda Item #:** 27.

9/25/2025

Posting Language

Authorize a contract for Veritas-Netbackup data backup products and services including maintenance, training, and support services for Austin Energy with TEQSYS, Inc., for a term of three years in an amount not to exceed \$9,470,000. Funding: \$3,156,666 is available in the Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Financial Services Department.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$3,156,666 is available in the Fiscal Year 2025-2026 Operating Budget of Austin Energy.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Multiple cooperative purchase programs were reviewed for these services. Austin Energy has determined this contractor best meets the needs of the department to provide these services required for the City.

MBE/WBE:

This contract will be awarded in accordance with the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program). For the goods and services required for this solicitation, there were no subcontracting opportunities; therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Council Committee, Boards and Commission Action:

September 8, 2025 - Recommended by the Electric Utility Commission on an 11-0 vote.

Additional Backup Information:

The contract is to provide Austin Energy with Veritas-Netbackup products and services including maintenance and support for hardware, software, and training. Veritas-Netbackup products and services are utilized throughout Austin Energy to support the recoverability and integrity of corporate data and logs stored on networks. This ensures the data can be backed up and restored in a reliable and efficient manner to meet retention policies for critical data, service level agreements, and North American Electric Reliability Corporation Cyber Infrastructure Protection compliance mandates.

The Texas Department of Information Resources is a cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

TEQSYS, Inc. is the current provider of these products and services.

Without this contract, Austin Energy would be unable to ensure that data can be backed up and restored in a reliable and efficient manner to meet retention policies for critical data, service level agreements, and compliance mandates.