



City of Austin

Recommendation for Action

File #: 25-2167, Agenda Item #: 37.

10/23/2025

Posting Language

Authorize an amendment to a contract for the purchase of additional GrayKey Premier and satellite software licenses and hardware used in criminal and internal investigations for Austin Police with Panamerica Computers, Inc. d/b/a PCI Tec, to increase the amount by \$180,000 for a revised total contract amount not to exceed \$232,495. Funding: \$87,000 is available in the Operating Budget of Austin Police. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Austin Financial Services.

Client Department(s)

Austin Police.

Fiscal Note

Funding in the amount of \$87,000 is available in the Fiscal Year 2025-2026 Operating Budget of Austin Police.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Procurement Language:

Contract Amendment.

MBE/WBE:

Cooperative Agreement contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Austin Financial Services - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

The contract amendment is for the purchase of additional GrayKey Premier and satellite software licenses and hardware used in criminal and internal investigations to extract messages, media, deleted files, communications, and location data from locked iOS and Android devices. Austin Police Digital Forensic Unit certified examiners use extracted data, including full file systems and deleted files for analysis, reporting, and collaboration with the Travis County District Attorney's Office. The tool is securely stored in the lab, used in compliance with standard operating procedures, and incorporated into training programs to enhance examiner skills, supporting both high-profile investigations and routine casework.

Austin Police needs additional contract authority to purchase necessary satellite software licenses and hardware. The additional services increased the authority needed beyond City Manager authorization.

The General Services Administration is a cooperative purchasing association recognized under Texas

procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

If the amendment is not approved, Austin Police may face prolonged extractions, potential case backlogs, and lost evidence due to encryption limitations.

Contract Details:				
Contract Term	Length of Term	Contract Authorization	Requested Additional Authorization	Revised Total Authorization
Initial Term	3 years	\$52,495		\$52,495
Proposed Amendment			\$180,000	\$180,000
Total	3 years	\$52,495	\$180,000	\$232,495

Note: Contract Authorization amounts are based on the City's estimated annual usage.