



City of Austin

Recommendation for Action

File #: 26-2193, **Agenda Item #:** 36.

8/27/2026

Posting Language

Authorize a contract for record management software licenses, maintenance, and support services for Austin Police with Versaterm Public Safety, Inc. for an initial term of one year with up to four one-year extension options in an amount not to exceed \$5,850,000. Funding: \$800,000 is available in the Capital Budget of Austin Police. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Austin Financial Services.

Client Department(s)

Austin Police.

Fiscal Note

Funding in the amount of \$800,000 is available in the Capital Budget of Austin Police.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Procurement Language:

Sole Source.

MBE/WBE:

Sole source contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to Austin Financial Services - Central Procurement at: FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

The contract will provide continued software licensing, maintenance, support, and cloud hosting for the Versaterm Records Management System (RMS) and related applications used by the Austin Police, including reporting, investigations, and the Community Report online reporting tool. These systems support critical public safety functions, including incident and case management, state and federal reporting, and data exchanges with the Texas Department of Public Safety. The contract also provides the flexibility to implement additional Versaterm products and supports the future migration of the RMS to a secure vendor-managed cloud environment.

This contract replaces the existing agreement with Versaterm Public Safety, Inc., which expires on September 30, 2026. The requested authorization amount was determined using departmental estimates based on historical spending and anticipated future usage, including implementation of additional features, as well as the migration to the secure cloud environment.

Versaterm Public Safety, Inc. is the sole authorized provider of its proprietary software licenses and support services.

A delay in contract approval would impact the City's ability to maintain or update the RMS, risking system disruptions, cybersecurity vulnerabilities, and noncompliance with required reporting obligations.

Contract Details:		
Contract Term	Length of Term	Contract Authorization
Initial Term	1 year	\$800,000
Optional Extension 1	1 year	\$1,150,000
Optional Extension 2	1 year	\$1,200,000
Optional Extension 3	1 year	\$1,300,000
Optional Extension 4	1 year	\$1,400,000
Total	5 years	\$5,850,000

Note: Contract Authorization amounts are based on the City's estimated annual usage