



City of Austin

Recommendation for Action

File #: 24-6053, **Agenda Item #:** 37.

11/21/2024

Posting Language

Authorize negotiation and execution of a contract for an emergency notification system for the Austin-Bergstrom International Airport for the Department of Aviation with Everbridge, Inc., for an initial term of one year with two one-year extension options, for a total contract amount not to exceed \$272,090. Funding: \$68,023 is available in the Fiscal Year 2024-2025 Operating Budget of the Department of Aviation. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Financial Services Department.

Client Department(s)

Department of Aviation.

Fiscal Note

Funding in the amount of \$68,023 is available in the Fiscal Year 2024-2025 Operating Budget of the Department of Aviation.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Sole Source.

MBE/WBE:

Sole source contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Council Committee, Boards and Commission Action:

November 13, 2024 - To be reviewed by the Airport Advisory Commission.

Additional Backup Information:

The contract will provide the Austin-Bergstrom International Airport (AUS) with an Emergency Notification System. This system is currently utilized to alert all Airport employees via telephone, cell phone, text message and email of situations occurring that may affect airport operations or life safety. All airport employees are currently enrolled in the system and the system allows the public to opt-in to receive messages, as well.

This contract will replace the existing contract, held by the same contractor, which expires January 28, 2025. The proposed contract has increased in authorization and cost due to growth in the number of employees at

AUS and the addition of technical account management, which allows for support and increased customization.

The services used under this contract support the Airport's ability to timely and efficiently notify both internal and external stakeholders of critical issues, including public safety. This contract will ensure continuity of services until a citywide solution is implemented. Failure to approve this contract could put airport personnel at risk and delay communications and response times during critical incidents.