



# City of Austin

## Recommendation for Action

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**File #:** 24-5372, **Agenda Item #:** 20.

9/12/2024

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### **Posting Language**

Authorize negotiation and execution of a contract for managed Splunk services and interface with SHI-Government Solutions Inc. d/b/a SHI, for a term of three years for a total contract amount not to exceed \$1,500,000.

### **Lead Department**

Financial Services Department.

### **Client Department(s)**

Communications and Technology Management.

### **Fiscal Note**

Funding in the amount of \$442,105 is available in the Fiscal Year 2024-2025 Operating Budget of Communications and Technology Management.

Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Purchasing Language:**

Multiple contractors within this cooperative purchasing program were reviewed for these services. The Financial Services Department and Communications and Technology Management have determined this contractor best meets the needs of Communications and Technology Management to provide these services required for the City.

### **MBE/WBE:**

This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program). For the goods and services required for this procurement, there were no subcontracting opportunities and no certified M/WBEs; therefore, no subcontracting goals were established.

### **For More Information:**

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at [FSDCentralProcurementRCAs@austintexas.gov](mailto:FSDCentralProcurementRCAs@austintexas.gov) or 512-974-2500.

### **Additional Backup Information:**

This contract will provide Splunk software and interface service management which includes maintenance support, upgrades, and training for users. Communications and Technology Management utilizes Splunk software to enhance cyber security by monitoring, flagging, identifying security events and potential threats to the City's network, and allowing users to perform proactive investigations pertaining to potential security events.

The Omnia Partners cooperative is a cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit

and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

This contract is essential to the protection and availability of the City's information technology infrastructure and will be part of a comprehensive security program to assist in the continuous operations of City departments.