Corrected a typographical error on Line 189
Clarified text in Subsections (D) and (E) in Part 3
ORDINANCE NO.

AN ORDINANCE AMENDING CITY CODE CHA

Item No. 12 Sept. 11, 2025 Agenda Version 2

AN ORDINANCE AMENDING CITY CODE CHAPTER 4-23 RELATED TO REGULATIONS FOR SHORT-TERM RENTAL OWNERS, OPERATORS, AND PLATFORMS; CREATING OFFENSES; AND ESTABLISHING PENALTIES.

#### BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:

**PART 1.** The City Council adopts the findings described in Exhibit A, which is attached to this ordinance.

**PART 2.** City Code Chapter 4-23 (*Short-Term Rentals*) is repealed and replaced to read:

# CHAPTER 4-23 SHORT-TERM RENTALS ARTICLE 1. GENERAL PROVISIONS.

## § 4-23-1 DEFINITIONS.

In this chapter,

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- (1) APPELLANT means an applicant or an operator who appeals a decision.
- (2) AUSTIN METRO AREA means the five-county metropolitan area that surrounds the City of Austin and includes Travis County, Williamson County, Hays County, Bastrop County, and Caldwell County.
- (3) DELIST NOTICE means a written notice that complies with the requirement set out in Section 4-23-23 (*Obligation to Delist Short-Term Rentals*).
- (4) DIRECTOR means the director of the Development Services Department or successor department.
- (5) EMERGENCY CONDITION means an unforeseen combination of circumstances or the resulting state that calls for immediate action or an urgent need for assistance or relief. This term includes, at a minimum, any fire, natural disaster, power outage, gas leak, noise violation, disturbance, criminal activity, or medical emergency.
- (6) GUEST means a person who rents or occupies a short-term rental during a rental period, including their invited guests.
- (7) HOUSING UNIT means a dwelling or mobile home.
- (8) INDIVIDUAL means a natural person.

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- (9) NEIGHBOR means a person who is entitled to notice under Section 4-23-44 (*Notification Requirements*).
- (10) OPERATOR means a person who owns and operates a short-term rental.
- (11) PLATFORM means a person who provides a means to advertise or promote a short-term rental or facilitates short-term rental bookings.
- (12) SHORT-TERM RENTAL means the rental of a housing unit or a portion of a housing unit for periods of less than 30 consecutive days. This term does not include an extension for less than 30 consecutive days of a previously existing rental agreement of 30 consecutive days or more or a rental between the parties to the sale of that housing unit.
- (13) USER means a person who uses a short-term rental platform to advertise a short-term rental.

#### § 4-23-2 RULES.

The director may adopt administrative rules, as needed, in accordance with Chapter 1-2 (*Administrative Rules*) to administer, implement, and enforce this chapter.

## **§ 4-23-3 APPEALS.**

- (A) An applicant may appeal:
  - (1) a requirement to implement and maintain mitigation measures;
  - (2) a denial of an application for an operator's license; or
  - (3) a denial of a renewal application.
- (B) An operator may appeal:
  - (1) the revocation of a short-term rental license; or
  - (2) a nuisance declaration issued by the director.
- (C) Requirements for an appeal.
  - (1) An appeal must be submitted to the director.
  - (2) The deadline to submit an appeal is 10 days after the date the director takes an action described in Subsections (A) or (B).
  - (3) An appeal must be in writing and identify the reason the action is being appealed.

(D) Appeal Hearings.

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- (1) An appeal under this section must be heard by a hearing officer appointed by the city manager.
- (2) The director must provide written notice of the hearing to the appellant.
- (3) The director and the appellant may present evidence, testimony, and argument.
- (4) A hearing must be held within 21 days of receiving the appeal.
- (5) A decision on an appeal must be issued no later than the 10<sup>th</sup> day after the hearing, must be in writing, and must be sent to the director and appellant.
- (E) While an appeal is pending, an operator may not accept new bookings or rentals but may honor bookings or rentals accepted before:
  - (1) the operator's license was revoked;
  - (2) the application to renew the operator's license was denied; or
  - (3) the director issued the nuisance declaration.
- (F) If the appellant fails to appear for the appeal hearing, the appeal is denied. The director is not required to present evidence, testimony, or argument when an appellant fails to appear for an appeal hearing.

#### ARTICLE 2. PLATFORMS.

# § 4-23-21 APPLICABILITY.

This article applies to a platform that advertises or promotes short-term rentals or facilitates short-term rental bookings within the city.

# § 4-23-22 REQUIREMENTS FOR ADVERTISEMENTS AND PROMOTIONS.

A platform must require each user to include a license number in a short-term rental advertisement or promotion on the platform.

# § 4-23-23 OBLIGATION TO DELIST SHORT-TERM RENTALS.

- (A) A platform must remove an advertisement or promotion for a short-term rental within 10 days from the date the director sends a delist notice.
- (B) A delist notice must:

87 (1) be in writing; 88 identify the short-term rental's web address and, if known, physical address; (2) 89 and state that the short-term rental is operating without a license and that the 90 (3) advertisement or promotion must be removed. 91 92 (C) A platform must provide the director with an electronic email address that can 93 receive delist notices. § 4-23-24 DOCUMENTATION OF HOTEL OCCUPANCY TAXES COLLECTED. 94 A platform must make documentation available to users that demonstrates the 95 (A) amount of hotel occupancy taxes collected on behalf of the user. 96 97 (B) The documentation must be accessible to a user on at least a quarterly basis. § 4-23-25 ACCEPTING FEES FROM CERTAIN SHORT-TERM RENTALS 98 99 PROHIBITED. 100 (A) A platform may not accept a fee to facilitate a booking for a short-term rental if the short-term rental is not the subject of a valid operator's license. 101 102 (B) A platform that complies with Sections 4-23-22 (Requirements for Advertisements and Promotions) and Section 4-23-23 (Obligation to Delist Short-Term Rentals), is 103 presumed to comply with Subsection (A). 104 105 ARTICLE 3. SHORT-TERM RENTAL OPERATORS. § 4-23-31 ELIGIBILITY TO OPERATE A SHORT-TERM RENTAL. 106 107 An operator must own the housing unit that will be operated as a short-term rental. (A) 108 (B) On a site with three or fewer housing units, an individual can operate a short-term 109 rental. 110 (C) Except as provided in Subsection (D), an individual may operate more than one short-term rental if the short-term rentals are located at least 1,000 feet apart. 111 112 (D) On a site with four or more housing units, the greater of one unit or 25 percent of 113 the housing units the person owns can be operated as short-term rentals. 114 (E) In this section, an operator qualifies as an individual when the housing unit is 115 owned:

116 (1) only by one or more individuals; 117 (2) by a trust and each trustee and be

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- (2) by a trust and each trustee and beneficiary are individuals; or
- (3) by a limited liability company and each member is an individual.
- (F) The 1,000-foot requirement in Subsection (C) applies to an individual who participates in a trust or limited liability company described in Subsection (E) without regard to the name of the trust or the limited liability company.
- (G) A person is not eligible to obtain a new operator's license for any short-term rental for 12 months if the person was the operator of a short-term rental that was declared a nuisance by a director or a court of competent jurisdiction. The 12-month period begins the later of the date their license was revoked or their appeal of the revocation was denied.
- (H) Except as provided in Subsection (I), a short-term rental that was the subject of an operator's license that was revoked cannot be the subject of a new operator's license for:
  - (1) six months from the later of the date the license was revoked or the appeal of the revocation was denied; or
  - (2) 12 months from the later of the date the license was revoked or the appeal of the revocation was denied if the operator's license was revoked because the short-term rental was declared a nuisance either by the director or a court of competent jurisdiction.
- (I) A person may apply for an operator's license for a short-term rental that was the subject of a revoked operator's license before the time periods described in Subsection (H) expire if the director determines that the applicant is not associated with the prior property owner.
  - (1) An applicant may submit a request for a determination under this subsection using a form approved by the director and by providing information the director requires to make a decision on the request.
  - (2) The director's decision is not appealable.

# § 4-23-32 OPERATOR LICENSE REQUIRED.

- (A) A person must obtain an operator's license to operate a short-term rental.
- (B) A separate operator's license is required for each short-term rental.

147	(C)	An operator's license:					
148 149		(1) is valid for a maximum of two years from the date of issuance, subject to a one-time extension of 30 days at the discretion of the director; and					
150 151		(2) may not be transferred and does not convey with a sale or transfer of the property.					
152 153	(D)	An operator must include the operator's license number in any advertisement or promotion for the short-term rental.					
154 155	(E)	A person may not advertise or promote or allow another to advertise or promote a short-term rental if the housing unit is not the subject of a valid operator's license.					
156	§ 4-2	3-33 LOCAL CONTACTS.					
157	(A)	Each operator must designate a local contact.					
158	(B)	A local contact must be:					
159		(1) an individual;					
160		(2) present within the Austin Metro Area; and					
161		(3) authorized to:					
162		(a) make decisions regarding the short-term rental and its guests; and					
163		(b) take action to resolve emergency conditions.					
164	(C)	An operator may serve as a local contact.					
165 166	(D)	Within two hours of being contacted about emergency conditions occurring at the short-term rental, the local contact must:					
167 168		(1) respond by phone or text message if contacted by a City employee or neighbor; or					
169 170		(2) respond through the platform's application or in the manner preferred by the guest if contacted by a guest; and					
171		(3) take action to resolve the emergency conditions.					
172 173	(E)	A local contact must be present at the short-term rental within two hours if requested by a City employee.					
174	(F)	An operator may designate an alternative local contact.					

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# § 4-23-34 OPERATIONAL REQUIREMENTS.

- (A) An operator is responsible for:
  - (1) complying with all local, state, and federal laws;
  - (2) ensuring that each guest of the operator's short-term rental complies with all state, local, and federal laws; and
  - (3) when applicable, implementing and maintaining mitigation requirements.
- (B) When the information provided in an application to obtain a new operator's license or to renew an operator's license changes, the operator must update the information within five days after the information changes.
- (C) If the short-term rental does not include an entire housing unit, an operator must provide a guest with the exclusive use of a bedroom and shared use of a full bathroom.
- (D) A short-term rental must be habitable.
- (E) An operator must make the following available to each guest:
  - (1) a copy of the information packet described in Section 4-23-41 (*Requirements to Obtain an Operator's License*); and
  - (2) a list of fire extinguisher locations in the short-term rental.
- (F) An operator or guest of a short-term rental may not use or allow the use of sound equipment that produces sound in excess of 75 decibels at the property line between 10:00 a.m. and 10:00 p.m.
- (G) An operator or guest of a short-term rental may not use or allow use of sound equipment that produces sound audible beyond the property line between 10:00 p.m. and 10:00 a.m.
- (H) An operator or guest of a short-term rental may not make or allow another to make noise or play a musical instrument audible to an adjacent business or residence between 10:30 p.m. and 7:00 a.m.
- **§ 4-23-35 RESERVED.**
- § 4-23-36 MITIGATION REQUIREMENTS.
- (A) The director may impose mitigation requirements on an operator.

204	(B)		ved about the operator's short-term rental.					
206 207	(C)	C) An operator must implement and maintain any mitigation requirements when imposed by the director.						
208 209	(D)	A mitigation requirement imposed under this section must be provided to the operator in writing and may be appealed.						
210	AH	RTICLE 4. SHORT-TERM RENTAL OPERATOR LICENSE APPLICATIONS.						
211	§ 4-2	3-41 REQUIREMENTS TO OBTAIN AN OPERATOR'S LICENSE.						
212 213 214	(A)	To obtain a new operator license, a person who owns the housing unit to be licensed as a short-term rental must apply on a form approved by the director and pay any fees required by this chapter.						
215	(B)	At a	minimum, an applicant must provide the following information:					
216 217		(1)	a certification by the applicant and the applicant's agent that the housing unit is not subject to outstanding City Code or state law violations;					
218 219		(2)	the applicant's name, street address, mailing address, electronic mail address, and telephone number;					
220 221		(3)	the local contact's name, street address, mailing address, electronic mail address, and telephone number;					
222		(4)	the proposed short-term rental's street address;					
223		(5)	a self-certified safety checklist;					
224 225		(6)	the name of each platform that will be used to advertise or promote the short-term rental; and					
226		(7)	any other information requested by the director.					
227 228	(C)		pt as provided in Section 4-23-43 ( <i>Application Denials</i> ), the director is red to issue a short-term rental license:					
229 230		(1)	after the director determines the applicant is eligible to operate a short-term rental;					
231		(2)	the applicant complies with this section; and					

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- (3) the applicant pays the application and notification fees that are set by separate ordinance.
- (D) Before issuing an operator's license, the director may require the applicant to obtain a third-party inspection that demonstrates the housing unit does not pose a hazard to life, health, or public safety when the short-term rental is the subject of one or more state law or City Code violations within the prior 24 months.
- (E) When the director issues an operator's license, the director must provide a packet of information with each license summarizing the requirements applicable to short-term rentals, including:
  - (1) the name and contact information of the local contact designated in the application;
  - (2) restrictions on noise applicable under Section 4-23-34 (*Operational Requirements*), including limitations on the use of amplified sound;
  - (3) parking restrictions;
  - (4) trash collection schedule;
  - (5) information on relevant burn bans;
  - (6) information on relevant water restrictions;
  - (7) information on applicable requirements of the Americans with Disabilities Act; and
  - (8) other information applicable to short-term rentals.

# § 4-23-42 REQUIREMENTS TO RENEW AN OPERATOR'S LICENSE.

- (A) To renew an operator's license, the operator must:
  - (1) update the information required in Section 4-23-41 (*Requirements to Obtain an Operator's License*);
  - (2) pay a renewal fee set by separate ordinance;
  - (3) pay a notification fee set by separate ordinance; and
  - (4) provide proof of payment of hotel occupancy taxes due as of the date of submission of the application if the operator is not using a platform to collect payments for the use or possession, or for the right to the use or possession, of a short-term rental.

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- (B) If the short-term rental is the subject of outstanding state law or City Code violations, the director may require the applicant to obtain a third-party inspection that demonstrates the housing unit does not pose a hazard to life, health, or public safety before renewing the operator's license.
- (C) As a condition to renew an operator's license, the director may impose mitigation requirements in accordance with Section 4-23-36 (*Mitigation Requirements*).

## § 4-23-43 APPLICATION DENIALS.

- (A) The director must deny an application to obtain or to renew an operator's license if:
  - (1) the applicant or operator is ineligible under Section 4-23-31 (*Eligibility to Operate a Short-Term Rental*); or
  - (2) the application and applicant do not comply with the applicable requirements in Section 4-23-41 (*Requirements to Obtain an Operator's License*) or Section 4-23-42 (*Requirements to Renew an Operating License*).
- (B) The director may deny an application for a short-term rental license or an application to renew a short-term rental license if the director determines that the short-term rental or proposed short-term rental:
  - (1) poses a hazard to life, health, or public safety based on the third-party inspection;
  - (2) is the subject of at least two separate disturbances that impact the quiet enjoyment of others; or
  - (3) is the subject of at least two violations of federal law, state law, or City Code.
- (C) When the director denies an application to obtain or renew an operator's license, the denial must include the reason the application was denied.
- (D) A denial may be appealed under Section 4-23-3 (Appeals).

# § 4-23-44 NOTIFICATION.

- (A) The director must provide notice to each property located within 100 feet of the short-term rental.
- (B) At a minimum, the notice must include:

292		(1) the operator license number for the short-term rental;					
293		(2) the address of the short-term rental;					
294		(3) the name and contact information for the operator; and					
295 296		(4) the name and contact information for the individuals who are designated as the operator's local contacts.					
297		ARTICLE 5. SHORT-TERM RENTAL ENFORCEMENT					
298	§ 4-2	3-51 PENALTY.					
299 300	(A)	A person who violates a provision of this chapter is guilty of a separate offense for each day the violation of this chapter continues.					
301 302	(B)	Each offense is punishable by a fine not to exceed \$500. A culpable mental state is not required and need not be proved.					
303 304	(C)	After the time to appeal a decision passes or an appeal is denied, the director may issue a delist notice for a short-term rental if the license was revoked.					
305 306	(D)	The director may issue a delist notice for a short-term rental if the director determines that the short-term rental is not the subject of a valid license.					
307	§ 4-2	3-52 LICENSE REVOCATIONS.					
308	(A)	The director may revoke an operator's license if the director determines that:					
309		(1) the housing unit poses a threat to life, health, or public safety;					
310 311		(2) the short-term rental qualifies as a nuisance short-term rental as described in Section 4-23-54 ( <i>Nuisance Short-Term Rental</i> )					
312		(3) a court of competent jurisdiction declares the short-term rental a nuisance;					
313 314		(4) the operator fails to implement and maintain applicable mitigation requirements;					
315		(5) the operator fails to comply with a compliance plan;					
316		(6) the local contact failed to respond within two hours of being contacted; or					
317		(7) the director determines that the operator's license was issued in error.					

318 (B) Except as provided in Subsections (C) or (D), the director must provide an operator 319 with a written notice of intent to revoke and hold a pre-revocation conference 320 before revoking an operator's license. 321 (C) The director may revoke an operator's short-term without a notice of intent to revoke or a pre-revocation conference if the director determines that: 322 323 **(1)** the operator failed to comply with the compliance plan; 324 **(2)** the director issued the operator's license in error; or a court of competent jurisdiction declared the short-term rental a nuisance. 325 (3) (D) 326 If the same or similar issues occur within six months from the date the director 327 determined that the operator complied with the compliance plan, the director may revoke the operator's license without: 328 329 (1) issuing an additional notice of intent to revoke; or holding an additional pre-revocation conference. 330 **(2)** 331 (E) If an operator fails to attend a pre-revocation conference, the requirement to hold a 332 pre-revocation conference is satisfied and the director may revoke the operator's 333 license. (F) A revocation may be appealed under Section 4-23-3 (*Appeals*). 334 335 § 4-23-53 NOTICE OF INTENT TO REVOKE, PRE-REVOCATION CONFERENCE, AND COMPLIANCE PLAN. 336 337 (A) A notice of intent must: state the reasons for revocation; and 338 **(1)** provide the date, time, and location of the pre-revocation conference. 339 (2) The director must schedule a pre-revocation conference to discuss: 340 (B) 341 **(1)** the issues that triggered the notice of intent to revoke; and 342 **(2)** a proposed compliance plan that includes corrective measures or mitigation requirements. 343 (C) After the pre-revocation conference, the director must provide the operator with a 344 345 written compliance plan that:

346 347		(1) states the corrective measures and mitigation requirements required to avoid revocation; and						
348		(2) time for compliance.						
349 350	(D)	If the operator fails to attend the pre-revocation conference, the director is not required to issue a compliance plan.						
351	§ 4-2	3-54 N	3-54 NUISANCE SHORT-TERM RENTALS.					
352	(A)	A per	A person maintains a nuisance short-term rental when:					
353 354 355		(1)	renta			ating without a short-ter term rental after the not		
356			(a)	the person fails to ob	otain an operator's lic	ense,		
357			(b)	the person is ineligib	le for an operator's l	icense, or		
358			(c)	the short-term rental	is ineligible to be us	ed as a short-term rental	l; or	
359		(2)	the s	hort-term rental is the	subject of numerous	complaints related to:		
360			(a)	repeated violations of	f local, state, or fede	ral laws; or		
361			(b)	disturbances that into	erfere with the quiet	enjoyment of others.		
362 363	(B)	A sho	A short-term rental is the subject of numerous complaints based on documentation of:					
364		(1)	(1) police and code compliance calls for service, including 311 calls;					
365		(2)	(2) police reports;					
366		(3)	gathe	erings that cause a pub	lic disturbance; or			
367		(4)	noise	complaints.				
368 369 370	(C)	If the director revokes an operator's license because the short-term rental qualifies as a nuisance and the operator appeals the revocation, the appeal must address whether the short-term rental qualifies as a nuisance.						
371	PAR	<b>T 3.</b> C	ontinu	ation of Existing Shor	t-Term Rental Licens	ses and Other Requirem	ents.	
372 373	(A)	A sho 30, 20		n rental license qualif	ies as existing if the l	icense is valid on Septe	mber	
		2025 11:45		e)	Page 13 of 17	COA Law Dep	partment	

374 375	(B)	B) An existing license remains effective until the expiration date on the short-term rental license.						
376 377	(C)	To renew an existing short-term rental license, an operator must apply to renew the license at least 30 days before the license expires.						
378 379 380	(D)	An operator with an existing license renewed under this part is not subject to the eligibility requirements in Section 4-23-31 ( <i>Eligibility Requirements</i> ) except as provided in Subsection (E).						
381 382	(E)	-	An operator will be required to satisfy the eligibility requirements in Section 4-23-31 ( <i>Eligibility Requirements</i> ) if:					
383 384			operator fails to renew a sequent license; or	n existing license as set	out in this part or a			
385		(2) the	director revokes the exis	ting license or a subseq	uent license.			
386 387 388		-	t for Article 2 ( <i>Platforms</i> ). Article 2 ( <i>Platforms</i> ) ta					
389	PAS	SED AND	APPROVED					
390 391 392			, 2025	\$ \$ \$				
393					Watson			
394				M	ayor			
395 396								
397	APP	ROVED: _		ATTEST:				
398			Deborah Thomas		Erika Brady			
399 400			City Attorney		City Clerk			
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#### EXHIBIT A. FINDINGS OF FACT

The City Council finds the following:

- (1) Council desires to amend the City's zoning regulations that apply to STRs, adopt new STR-related regulations for owners, operators, and platforms, and require short-term rental (STR) platforms to collect and remit Hotel Occupancy Tax (HOT).
- (2) Transient occupancies such as hotels/motels are typically located on property that is commercially zoned.
- STRs are structures that are designed and constructed as housing units but **(3)** operate in a transient nature.
- Unlike most hotels and motels, STRs are predominantly located in single-(4) family and multi-family neighborhoods.
- (5) However, when housing units are utilized solely as STRs, those housing units are no longer available as long-term housing for residents, which can impact housing affordability, neighborhood dynamics, and the quiet enjoyment of one's home.
- Over the years, the Council has sought to reduce housing costs and to make (6) housing more affordable.
- To that end, Council has adopted recent changes to the City's Land **(7)** Development Code that are designed to increase housing supply and includes regulations that allow for (a) additional housing units on properties zoned single-family, (b) smaller residential lots, and (c) residential uses in exchange for income-restricted housing.
- To avoid undoing the work that allows for additional housing units to be (8) constructed, the City must be mindful of how many housing units are licensed as STRs. For this reason, it is necessary to establish density limits on STRs.
- (9) It is customary for sites with four or more units to be:
  - owned by corporate entities; or (a)
  - (b) operated as a condominium regime.

- (10) On sites with four or more units, an overall cap on the number of STRs a person can own is required.
- (11) It is customary for sites with three or fewer dwelling units to be owned by individuals, trusts with individuals as beneficiaries, or limited liability companies with individuals as the sole members.
- (12) In areas that consist of predominately sites with three or fewer units, density is more likely to be controlled when there is:
  - (a) a limit on the number of STRs a person can own on a site,
  - (b) a spacing requirement, and
  - (c) a requirement that STRs must be owned by individuals.
- (13) On sites with three or fewer units, it is necessary to limit STR ownership to individuals so that the density limits cannot be circumvented by separate corporate entities that own different properties and dwelling units but are related.
- (14) The Council recognizes that STRs provide opportunities for: (a) property owners who wish age in place or need additional financial assistance to pay property taxes; (b) individuals who visit Austin to stay near friends and family who reside in Austin or to stay in unique and interesting properties, (c) households who live in Austin to stay within the City when their property is being renovated, and (d) another source of income for some individuals.
- (15) Irrespective of whether a property owner lives in Austin or outside of Austin, it is critical to everyone's success that STRs are operated in a manner that is compatible with the surrounding neighborhood.
- (16) When a STR is not operated properly, the activities at the STR disturb long-term residents' quiet enjoyment of their property and the impact of those disturbances can be significant.
- (17) A STR that does not comply with the City Code and is the source of disturbances in a neighborhood is a nuisance.
- (18) Revoking a STR license when a STR is a nuisance is a proper remedy because a property owner does not have a right to operate a nuisance.
- (19) 94% of STR-related calls involve an unlicensed STR.

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- (20) Requiring STR platforms to require users/hosts to include a license number in their advertisements can assist the City with ensuring that STRs operating within the City are licensed.
- (21) STR platforms require their users/hosts to include a license number in advertisements in Galveston, Texas; Denver, Colorado; San Franciso, California; Atlanta, Georgia; and Chicago, Illinois.
- (22) Requiring STR platforms to delist an unlicensed STR, at the request of the City, is an appropriate remedy for unlicensed STRs since maintaining advertisements allows for unlawful behavior (i.e. operating an unlicensed STR) to continue.
- (23) Other cities, including Galveston, Texas and San Francisco, California, require STR platforms to delist unlicensed STRs. Houston, Texas recently adopted regulations to require STR platforms to delist unlicensed STRs.
- (24) STR platforms that require license numbers in advertisements and delist unlicensed STRs at the City's request are protected from liability under a "safe harbor" provision.
- (25) STR owners/operators are provided with due process before the City actually revokes their STR license.
- (26) These findings express the purposes, goals, and objectives the Council intends to achieve with its overhaul of the City's existing STR regulations.
- (27) The ordinances:
  - (a) reflect the balancing of competing goals and objectives;
  - (b) are adopted in accordance with the City's home rule authority to protect public health, welfare, and safety; and
  - (c) are adopted consistent with the City's zoning authority and police powers.