



# City of Austin

## Recommendation for Action

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**File #:** 26-1977, **Agenda Item #:** 21.

7/23/2026

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### **Posting Language**

Authorize an amendment to a contract for continued credit and debit card processing services for Austin Financial Services with Paymentech LLC, to extend the term up to six years and three months and increase the amount by \$3,000,000 for a revised total contract amount not to exceed \$14,658,000. Funding: \$90,000 is available in the Operating Budget of Austin Financial Services. Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Lead Department**

Austin Financial Services.

### **Client Department(s)**

Austin Financial Services.

### **Fiscal Note**

Funding in the amount of \$90,000 is available in the Fiscal Year 2025-2026 Operating Budget of Austin Financial Services.

Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Procurement Language:**

Contract Amendment.

### **MBE/WBE:**

This contract was awarded in accordance with City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program). For the goods and services required for this contract, no subcontracting goals were established.

### **Prior Council Action:**

August 4, 2016, - Council approved a contract for credit and debit card processing services with Paymentech LLC.

April 24, 2025, - Council approved an amendment for continued credit and debit card processing services with Paymentech LLC.

### **For More Information:**

Direct questions regarding this Recommendation for Council Action to Austin Financial Services - Central Procurement at: [FSDCentralProcurementRCAs@austintexas.gov](mailto:FSDCentralProcurementRCAs@austintexas.gov) or 512-974-2500.

### **Additional Backup Information:**

This amendment ensures the continued availability of essential credit and debit card processing services across several City departments, including Austin Convention Center, Austin Public Library, and Austin

Municipal Court. While the City recently awarded a new citywide contract for merchant card processing services, certain specialized processing requirements currently utilized by certain departments fall outside the technical scope of that award.

Paymentech LLC maintains the necessary infrastructure to support these unique requirements without service interruption. Furthermore, this extension strategically aligns this contract's expiration and renewal milestones with the City's citywide merchant card processing agreement to allow for unified contract management and a more cohesive procurement strategy.

| <b>Contract Details:</b> |                       |                               |                                           |                                    |
|--------------------------|-----------------------|-------------------------------|-------------------------------------------|------------------------------------|
| <b>Contract Term</b>     | <b>Length of Term</b> | <b>Contract Authorization</b> | <b>Requested Additional Authorization</b> | <b>Revised Total Authorization</b> |
| Initial Term             | 3 years               | \$3,700,000                   |                                           | \$3,700,000                        |
| Extension Option 1       | 2 years               | \$3,300,000                   |                                           | \$3,300,000                        |
| Extension Option 2       | 2 years               | \$3,800,000                   |                                           | \$3,800,000                        |
| Contract Amendment       | 1 year                |                               |                                           |                                    |
| Contract Amendment       |                       | \$74,000                      |                                           | \$74,000                           |
| Contract Amendment       | 6 months              | \$76,000                      |                                           | \$76,000                           |
| Contract Amendment       | 7 months              | \$630,000                     |                                           | \$630,000                          |
| Contract Amendment       | 6 months              |                               |                                           |                                    |
| Contract Amendment       | 2 months              | \$78,000                      |                                           | \$78,000                           |
| Proposed Amendment       | 2 years, 3 months     |                               | \$1,000,000                               | \$1,000,000                        |
| Optional Extension 1     | 2 years               |                               | \$1,000,000                               | \$1,000,000                        |
| Optional Extension 2     | 2 years               |                               | \$1,000,000                               | \$1,000,000                        |
| <b>Total</b>             | <b>16 years</b>       | <b>\$11,658,000</b>           | <b>\$3,000,000</b>                        | <b>\$14,658,000</b>                |

**Note:** Contract Authorization amounts are based on the affected City department's estimated annual usage.