

## RESOLUTION NO.

**WHEREAS**, data and impact analysis can better inform policymaking and budget planning within the City; and

**WHEREAS**, the Housing-Focused Street Outreach Framework was developed by the national Alliance to End Homelessness for street outreach providers to ground their work in housing-focused programs, person-centered and culturally responsive services and resources; and

**WHEREAS**, the Housing-Focused Street Outreach Framework outlines five core characteristics, including data and impact analysis to inform decision-making on an individual, programmatic, and systematic level; and

**WHEREAS**, cities such as Portland, Oregon, Denver, Colorado, and Seattle, Washington have implemented homelessness encampment data dashboards, audits, and maps catered to their cities' needs, allowing for constituents, city officials, and coordination teams to respond to encampments and people experiencing unsheltered homelessness in a timely, dignified, and equitable manner. Moreover, the data gathered from these initiatives has led to increased accountability, transparency, and more informed policymaking; and

**WHEREAS**, the City recognizes addressing sheltered and unsheltered homelessness requires a multi-faceted and collaborative approach, and the City currently works with numerous City departments dedicated to the mission of making homelessness rare, brief, and nonrecurring, including through effective and transparent data management; **NOW, THEREFORE**,

**BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:**

24                   Council affirms support for the core characteristics outlined within the  
25                   Housing-Focused Street Outreach Framework published by the National Alliance  
26                   to End Homelessness.

27                   **BE IT FURTHER RESOLVED:**

28                   Council directs the City Manager to identify a plan to implement a homeless  
29                   encampment management dashboard, which may include information such as, but  
30                   not limited to, current information and status updates about outreach efforts,  
31                   encampment reports, site assessments, and resolution. This plan should align with  
32                   any related technology policies created per Resolution No. 20250424-055, for  
33                   example, the direction to protect vulnerable populations and prevent the collection  
34                   of biometric data.

35                   **BE IT FURTHER RESOLVED:**

36                   The City Manager is directed to provide a comprehensive plan for  
37                   coordination with partner departments to appropriately report and compassionately  
38                   address encampment concerns and provide services and resources to people  
39                   experiencing homelessness through the new implementation of a homeless  
40                   encampment management dashboard. This plan should include a visual flow of  
41                   expected communication between the report and the Austin Homeless Strategies  
42                   and Operations. Such departments may include, but are not limited to, Austin  
43                   Energy's 311.

44                   **BE IT FURTHER RESOLVED:**

45                   The City Manager is directed to create a clear process for Austinites to  
46                   report concerns regarding encampments and people experiencing unsheltered

47 homelessness. Such processes should allow partner departments, such as, but not  
48 limited to, Austin Energy's 311, to create a clear route for Austinites to submit  
49 reports through mobile applications and online webpages. Furthermore, this  
50 process and flow of communication should comply with the City's Comprehensive  
51 Language Access Policy.

52 **BE IT FURTHER RESOLVED:**

53 The City Manager is directed to present an implementation plan for a data  
54 dashboard to Council no later than January 22, 2026.

55 **ADOPTED:** \_\_\_\_\_, 2025 **ATTEST:** \_\_\_\_\_

56 57 58  
Erika Brady  
City Clerk