

RESOLUTION NO.

WHEREAS, data and impact analysis can better inform policymaking and budget planning within the City; and

WHEREAS, the Housing-Focused Street Outreach Framework was developed by the national Alliance to End Homelessness for street outreach providers to ground their work in housing-focused programs, person-centered and culturally responsive services and resources; and

WHEREAS, the Housing-Focused Street Outreach Framework outlines five core characteristics, including data and impact analysis to inform decision-making on an individual, programmatic, and systematic level; and

WHEREAS, cities such as Portland, Oregon, Denver, Colorado, and Seattle, Washington have implemented homelessness encampment data dashboards, audits, and maps catered to their cities' needs, allowing for constituents, city officials, and coordination teams to respond to encampments and people experiencing unsheltered homelessness in a timely, dignified, and equitable manner. Moreover, the data gathered from these initiatives has led to increased accountability, transparency, and more informed policymaking; and

WHEREAS, the City recognizes addressing sheltered and unsheltered homelessness requires a multi-faceted and collaborative approach, and the City currently works with numerous City departments dedicated to the mission of making homelessness rare, brief, and nonrecurring, including through effective and transparent data management; **NOW, THEREFORE**,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:

Council affirms support for the core characteristics outlined within the Housing-Focused Street Outreach Framework published by the National Alliance to End Homelessness.

BE IT FURTHER RESOLVED:

Council directs the City Manager to identify a plan to implement a homeless encampment management dashboard, which may include information such as, but not limited to, current information and status updates about outreach efforts, encampment reports, site assessments, and resolution. This plan should align with any related technology policies created per Resolution No. 20250424-055, for example, the direction to protect vulnerable populations and prevent the collection of biometric data.

BE IT FURTHER RESOLVED:

The City Manager is directed to provide a comprehensive plan for coordination with partner departments to appropriately report and compassionately address encampment concerns and provide services and resources to people experiencing homelessness through the new implementation of a homeless encampment management dashboard. This plan should include a visual flow of expected communication between the report and the Austin Homeless Strategies and Operations. Such departments may include, but are not limited to, Austin Energy's 311.

BE IT FURTHER RESOLVED:

The City Manager is directed to create a clear process for Austinites to report concerns regarding encampments and people experiencing unsheltered

homelessness. Such processes should allow partner departments, such as, but not limited to, Austin Energy's 311, to create a clear route for Austinites to submit reports through mobile applications and online webpages. Furthermore, this process and flow of communication should comply with the City's Comprehensive Language Access Policy.

BE IT FURTHER RESOLVED:

The City Manager is directed to present an implementation plan for a data dashboard to Council no later than January 22, 2026.

ADOPTED: _____, 2025 **ATTEST:** _____
Erika Brady
City Clerk