

RESOLUTION NO.

WHEREAS, data and impact analysis can better inform policymaking and budget planning within the City; and

WHEREAS, the Austin Homeless Strategies and Operations Office (HSO) serves as a focal point to address homelessness comprehensively, strategically, and compassionately; and

WHEREAS, the Housing-Focused Street Outreach Framework was developed by the National Alliance to End Homelessness for street outreach providers to ground their work in housing-focused programs, person-centered, and culturally responsive services and resources; and

WHEREAS, cities such as Portland, Oregon, Denver, Colorado, and Seattle, Washington, have implemented homelessness encampment data dashboards, audits, and maps catered to their cities' needs, allowing for constituents, city officials, and coordination teams to respond to encampments and people experiencing unsheltered homelessness in a timely, dignified, and equitable manner. Moreover, the data gathered from these initiatives has led to increased accountability, transparency, and more informed policymaking; and

WHEREAS, the City recognizes addressing sheltered and unsheltered homelessness requires a multi-faceted and collaborative approach, and the City currently works with numerous City departments dedicated to the mission of making homelessness rare, brief, and nonrecurring, including through effective and transparent data management; and

WHEREAS, HSO provided a staff update on Resolution No. 20250130-083, related to opportunities to prioritize ongoing investments in the homelessness

response system, to the Public Health Committee and presented a pilot
encampment management plan with a public-facing dashboard; **NOW,**
THEREFORE,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:

Council affirms support for the core elements outlined within the Housing-
Focused Street Outreach Framework published by the National Alliance to End
Homelessness, including:

- Data and impact analysis to inform decision-making;
- Strategic collaboration and partnerships;
- Person-centered engagement;
- Promotion of community health and safety; and
- Housing-focused approach.

BE IT FURTHER RESOLVED:

Council directs the City Manager to develop a plan to implement a homeless
encampment management dashboard, which may include information such as, but
not limited to, current information and status updates about encampment reports,
site assessments, prioritization, outreach efforts, and encampment response.

BE IT FURTHER RESOLVED:

The City Manager is directed to ensure this plan aligns with any related
technology policies created per the direction in Resolution No. 20250424-055, for
example, the direction to protect vulnerable populations and prevent the collection
of biometric data. Furthermore, the City Manager should outline clear measures on
how all collected identifiable information, if any, will be protected.

BE IT FURTHER RESOLVED:

The City Manager is directed to develop performance measures of encampment management, such as, but not limited to, the number of locations where outreach was attempted before an enforcement action, the number of locations receiving a posted notice at least 72 hours before a cleanup or enforcement action occurs, the weight of debris collected, average time to respond to an encampment report, and the total number of locations serviced through the homeless encampment management process.

BE IT FURTHER RESOLVED:

The City Manager is directed to provide a plan to facilitate the public's ability to report through Austin Energy's 311 any concerns regarding the general welfare of residents experiencing homelessness and concerns regarding encampments. This facilitation plan should comply with the City's Comprehensive Language Access Policy.

BE IT FURTHER RESOLVED:

The City Manager is directed to present an implementation plan for a data dashboard to Council no later than January 22, 2026.

ADOPTED: _____, 2025 **ATTEST:** _____

Erika Brady
City Clerk