



# City of Austin

## Recommendation for Action

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**File #:** 26-1241, **Agenda Item #:** 13.

3/26/2026

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### **Posting Language**

Ratify and amend a contract for RSA SecurID software licenses, hardware, and support for Austin Technology Services with CDW LLC d/b/a Sirius Computer Solutions, LLC, CDW Government in the amount of \$49,410 and authorize an amendment for future services to increase the amount by \$102,570 for a revised total contract amount not to exceed \$317,221. Funding: \$49,410 for the ratification is available in the Operating Budget of Austin Technology Services. \$130,590 is available in the Operating Budget of Austin Technology Services. Funding for the remaining contract term is contingent upon available funding in future budget.

### **Lead Department**

Austin Financial Services.

### **Client Department(s)**

Austin Technology Services.

### **Fiscal Note**

Funding in the amount of \$49,410 for the ratification is available in the Fiscal Year 2025-2026 Operating Budget of Austin Technology Services.

Funding in the amount of \$130,590 is still available in the Fiscal Year 2025-2026 Operating Budget of Austin Technology Services.

Funding for the remaining contract term is contingent upon available funding in future budget.

### **Procurement Language:**

Ratification, Contract Amendment.

### **MBE/WBE:**

Cooperative Agreement contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

### **For More Information:**

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at [FSDCentralProcurementRCAs@austintexas.gov](mailto:FSDCentralProcurementRCAs@austintexas.gov) or 512-974-2500.

### **Additional Backup Information:**

This amendment provides RSA SecurID tokens, including associated licenses and support services, to ensure the continued operation and security of mission-critical Public Safety systems. RSA SecurID tokens are two-factor authentication devices designed to strengthen security controls when accessing systems, applications, and networks.

The purchase was made prior to Council authorization due to a critical Public Safety Information Technology requirement to maintain authentication support for mission-critical systems.

Without this purchase, expired or insufficient tokens would have prevented users from accessing essential systems, resulting in service disruptions and failure to meet established customer service level agreements. Over time, system stability and security would have been compromised, particularly as new cadet classes from Austin Fire and Austin Police onboard and existing tokens expire.