



City of Austin

Recommendation for Action

File #: 25-1944, **Agenda Item #:** 41.

9/25/2025

Posting Language

Authorize a contract for the Elastic Security platform for collecting, storing, and analyzing system log data for Austin Technology Services with GTS Technology Solutions, Inc. d/b/a GTS Technology Solutions, for an initial term of one year with up to four one-year extension options in an amount not to exceed \$6,658,800. Funding: \$1,089,600 is available in the Operating Budget of Austin Technology Services. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Financial Services Department.

Client Department(s)

Austin Technology Services.

Fiscal Note

Funding in the amount of \$1,089,600 is available in the Fiscal Year 2025-2026 Operating Budget of Austin Technology Services.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Multiple contractors within this cooperative purchasing program were reviewed for these services. The Financial Services Department and Austin Technology Services have determined this contractor best meets the needs of Austin Technology Services to provide these services required for the City.

MBE/WBE:

Cooperative Agreement contracts are exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

The contract will provide the City with Elastic Security platform, a centralized platform for collecting, storing, and analyzing system log data citywide. This solution enhances cybersecurity and IT operations by consolidating multiple logging tools into one cost-effective platform, improving threat detection, incident response, and system monitoring. Approved through a detailed business case, Elastic meets the City's operational and security needs while reducing duplication, complexity, and long-term costs.

This contract will extend and expand the use of Elastic Security software beyond the current agreement, which is set to expire on January 30, 2026. The recommended contractor is the existing provider of these services.

The Texas Department of Information Resources is cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

If this contract is not approved, the City will not be able to consolidate logging services into a single security platform. If the expanded Elastic platform is approved, this will have cost savings of approximately \$1.5 million in Fiscal Year 2026 and remove duplicative services and spending at the City.

Contract Details:		
Contract Term	Length of TContract	Authorizatic
Initial Term	1 year	\$1,089,600
Optional Extension 1	1 year	\$1,200,000
Optional Extension 2	1 year	\$1,320,000
Optional Extension 3	1 year	\$1,452,000
Optional Extension 4	1 year	\$1,597,200
Total	5 years	\$6,658,800

Note: Contract Authorization amounts are based on the City's estimated annual usage.