

### Amendment offered by CM Marc Duchene

## RESOLUTION NO.

**WHEREAS**, the Austin Homeless Strategies and Operations (HSO) Office's mission is to make homelessness rare, brief, and nonrecurring; and

**WHEREAS**, downtown Austin has a need for compassionate, comprehensive, and multi-departmental homelessness response resources, programs, and street outreach services such as, but not limited to, the Homeless Outreach Street Team (HOST) and the Austin Community Court (ACC) Mobile Court; and

**WHEREAS**, HOST is an innovative and collaborative initiative that operates primarily in the Downtown and West Campus area, occasionally assisting other parts of the city to address the needs of people experiencing unsheltered homelessness; and

**WHEREAS**, ACC Mobile Court is an important part of Austin's Homelessness Response System, providing walk-in homeless services to an estimated 70 people per day onsite at the downtown location. Most notably, the ACC Mobile Court provides services to resolve cases and outstanding warrants across Austin; and

**WHEREAS**, the purpose of the Point in Time count (PIT) is to better understand the scope, characteristics and subpopulations of people experiencing homelessness in the City so that funding and services may be targeted appropriately; and

**WHEREAS**, PIT count data released by ECHO in May 2025 reported 3,238 people are experiencing homelessness, with 1,577 people sleeping unsheltered.

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24 Some of the highest PIT count numbers in the City were found in the 78701,  
25 78704, 78744, 78702, 78753, and 78741 zip codes; and

26 **WHEREAS**, the State of the Homelessness Response System published by  
27 ECHO revealed a 72 percent increase in the number of people seeking services  
28 from the Homelessness Response System for the first time, indicating an  
29 improving street outreach system; and

30 **WHEREAS**, the Texas Legislature enacted HB 1925 in September 2021,  
31 making it a Class C misdemeanor to camp in a public place; and

32 **WHEREAS**, ECHO reported 1,307 citations have been issued under  
33 camping ban laws, such as HB1925, since 2021; and

34 **WHEREAS**, many of the zip codes with the highest PIT count numbers in  
35 the City are not located downtown and Austinites experiencing homelessness in  
36 these areas deserve the same consistent, compassionate, comprehensive, and multi-  
37 departmental homelessness response resources, programs, and street outreach  
38 services; and

39 **WHEREAS**, Resolution No. 20250130-083 adopted the State of  
40 Homelessness Response System report and directed the City Manager to prioritize  
41 investments for a balanced homelessness response system, including resources and  
42 staffing within the HSO Office;

43 **NOW, THEREFORE,**

44 **BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:**

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45                   Council reaffirms its commitment to prioritizing affordable housing projects  
46                   funded or secured through the City or the Austin Housing Finance Corporation that  
47                   seek to maximize the number of units accepting referrals via the Coordinated Entry  
48                   System and to make existing and available units accessible to tenant-based  
49                   permanent supportive housing and rapid re-housing, as a part of the Homelessness  
50                   Response System, by committing to accepting referrals from the Coordinated Entry  
51                   System, as outlined in Resolution No. 20221208-067.

52                   **BE IT FURTHER RESOLVED:**

53                   Council directs the City Manager to develop a plan to prioritize, expand, and  
54                   align the operations of street and community outreach(SCO). The plan should  
55                   include programs and initiatives such as, but not limited to, the HOST, the ACC  
56                   Mobile Court, the No Wrong Door initiative, the Austin FIRST initiative,  
57                   Programs for Assistance in the Transition from Homelessness, and HSO outreach.  
58                   The plan should consider how to identify and serve regions of the City that  
59                   experience disproportionate incidence and prevalence of homelessness as reflected  
60                   in data sources such as the Homeless Management Information System (HMIS),  
61                   PIT, Austin 311 service requests, Austin 911 calls for service, and additional data  
62                   sources and measures identified by HSO. Moreover, this prioritization, expansion,  
63                   and integration plan should emphasize the importance of primary and mental  
64                   healthcare service connection, de-escalation training, access to crisis shelter,  
65                   respite beds, housing navigation services and potential alternative forms of shelter.

66                   **BE IT FURTHER RESOLVED:**

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67                   The City Manager is directed to outline a street outreach sequence, aligned  
68                   with a proposed encampment management sequence for people experiencing  
69                   homelessness to gather personal belongings and outreach workers to provide  
70                   appropriate resources and housing connections. This sequence should be made  
71                   available to the appropriate providers in the homeless care continuum that may be  
72                   involved in ongoing care for individuals in an encampment before action is taken.

73 **BE IT FURTHER RESOLVED:**

74                   The City Manager is directed to develop a process to review and report  
75                   circumstances the street outreach and encampment management sequence is not  
76                   followed for any reason.

77 **BE IT FURTHER RESOLVED:**

78                   The City Manager is directed to produce a feasibility study, outlining any  
79                   relevant fiscal considerations, to expand the Violet KeepSafe Storage program to  
80                   protect individuals' vital documents, belongings, and medications at all times.

81 **BE IT FURTHER RESOLVED:**

82                   The City Manager is directed to update the ongoing progress, metrics of  
83                   success, and gaps in services on dashboards related to homelessness response such  
84                   as, but not limited to, a homeless encampment management dashboard and the  
85                   public reporting dashboard of the performance of service providers, as outlined in  
86                   Resolution No. 20250813-012.

87 **BE IT FURTHER RESOLVED:**

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The City Manager is directed to present the prioritization and expansion plan to Council no later than December 11, 2025.

ADOPTED: \_\_\_\_\_, 2025 ATTEST:

Erika Brady  
City Clerk

Page 5 of 5