

March 26, 2024

RE: City of Austin Case C14-85-288.166(RCA2) – Sunset Ridge

To Whom It May Concern:

CapMetro is the proud provider of public transit in the Central Texas region. Our mission is to empower, enhance, and serve the region and its communities through the responsible delivery of high-quality public transportation, an effort that works seamlessly with and complimentary to efforts to support increased housing density, affordability and workforce development. The intersection of these efforts is especially critical in CapMetro's day-to-day operations as we seek to advance the region's overall transit access, mobility, and connectivity.

To that end, on March 26, 2024, the City of Austin Planning Commission is set to consider case C14-85-288.166(RCA2) – Sunset Ridge. This property is located at 8401 and 8401 ½ Southwest Parkway, 78735 in southwest Austin, within CapMetro's North Oak Hill Pickup Zone. See attached map of the North Oak Hill Pickup Zone. CapMetro Board Member and Austin City Council Member Paige Ellis requested CapMetro staff provide information about transit service specific to this property within its service area.

Pickup by CapMetro provides low-cost, point-to-point public transit service to members of the community and is one of CapMetro's most in-demand services as a safe and convenient option for people to get around without a car. Pickup also serves as a valuable connection to other transit services within the network, dropping customers off in areas where they can access greater transit connectivity to, and in and around, the larger community. CapMetro's Board-adopted Pickup Guidelines prioritize community centers and destinations, housing, public facilities, and job centers, as well as demographics of the people living and working within an area when determining zone boundaries.

All CapMetro services undergo routine evaluation and review. CapMetro evaluates each Pickup Zone twice annually as part of the Agency's service change processes; these processes often yield recommended zone adjustments due to a variety of factors aimed at improving overall service. These processes also include the review of land use and roadway connectivity, and new developments, once occupied, may result in an adjustment of a zone to include a new activity center. New development does impact the performance of each zone, and quality jobs and housing are key drivers contributing to increased ridership for Pickup service.

CapMetro staff are available to answer questions about the information provided as needed.

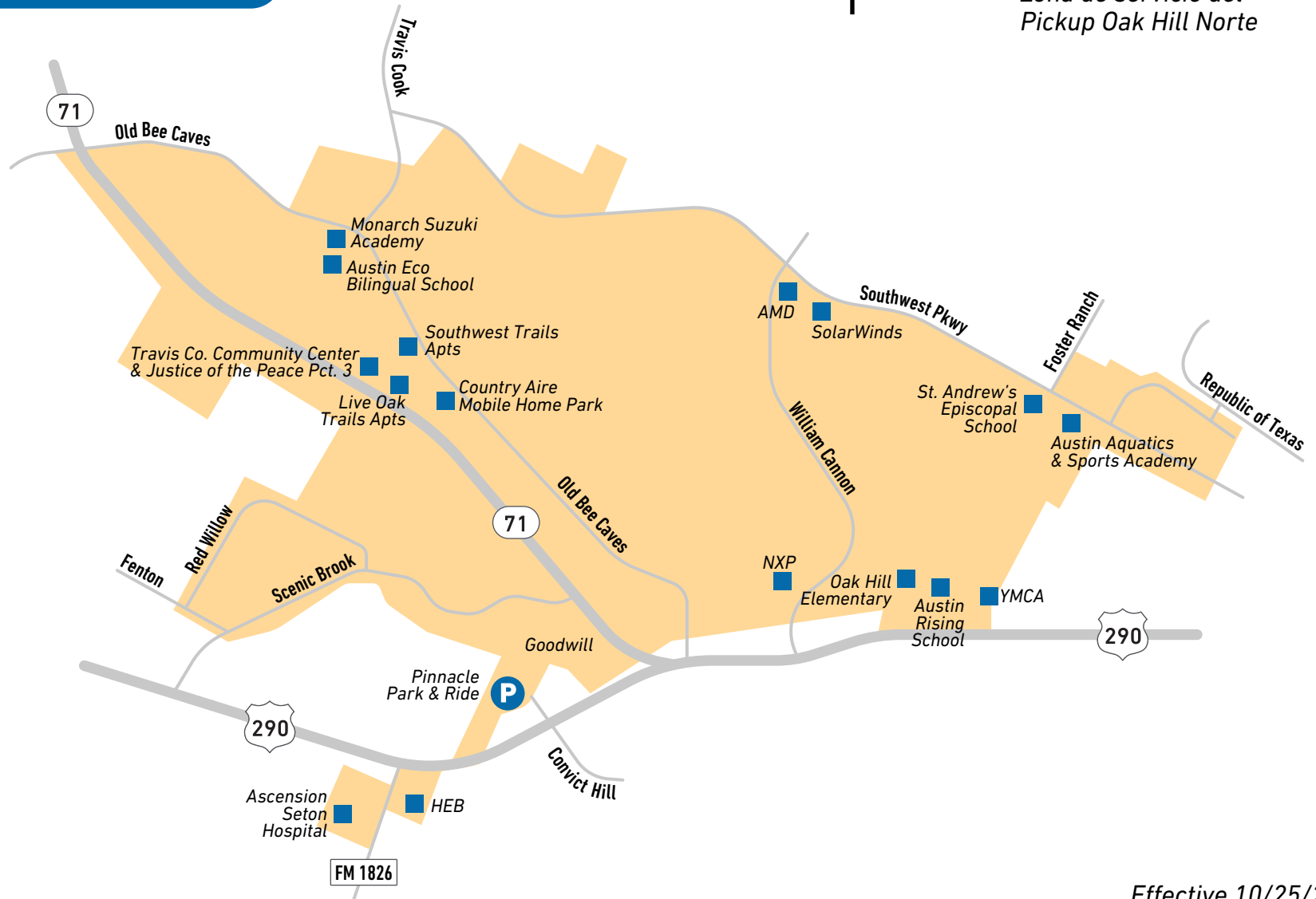
Respectfully,

Roberto Gonzales
Director - Service Planning, CapMetro

Attachment: North Oak Hill Pickup Zone Boundaries



Pickup North Oak Hill Service Zone
Zona de servicio del Pickup Oak Hill Norte



Effective 10/25/21