

Community Health Worker Hub

June 5, 2024



Austin
Public
Health

Community
Health
Worker Hub

Community Health Workers (CHW)



Who are they?

- Frontline trusted messengers
- From the community they serve
- Link between health/social services and the community
- Known by many different job titles

Build resilience

- Access
- Empowerment
- Promoting wholistic health
- Addresses social determinates of health

Austin Public Health Community Health Workers in Action

Quality of Life	Maternal Infant Outreach Program	Reach In, Reach Out	Community Health Worker Hub
CHWs provide Free Health Screenings, Health Education, and Outreach	CHWs provide case management and advocacy to Black and African American moms	CHWs conduct street outreach to provide COVID-19 education and connect to public health resources	CHWs provide training in Community Health Worker Certification, Continuing Education Credits, and supports the CHW coalition.

Heart ATX	Health Disparities Reduction Program	Mobile Vaccine Program	Neighborhood Services	Refugee Clinic
CHWs promote COVID-19 vaccination and prevention, and address chronic disease risk factors and social determinants of health	CHWs deliver presentations, tabling, and other educational events for small and large groups regarding vaccines	CHWs conduct outreach to organize vaccine events and educate community members on vaccines	CHWs connect community members to emergency rent, utility and food assistance	CHWs follow up with refugees for doctor appointments and connecting to resources

Current Number of CHWs at Austin Public Health (APH)



Full-Time with Benefits

- Community Health Worker I – 9 FTE (2 General Fund/7 Grant)
- Community Health Worker II – 3 FTE (Grant)
- Community Health Worker III – 1 FTE (Grant)

Temporary

- Community Health Worker I – 11

Total – 24

Job Title	Pay Grade	Zone I (0-4 Yrs Exp)	Zone II (4-7 Yrs Exp)	Zone III (7-10 Yrs Exp)	Zone IV (10+ Yrs Exp)
CHW I	7	\$21.18	\$21.97	\$22.76	\$23.56
CHW II	9	\$22.40	\$23.43	\$24.46	\$25.48
CHW III	10	\$23.04	\$24.19	\$25.34	\$26.50



Community
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Services

1

Community Health Worker Alliance of Central Texas (CHW ACT)

2

Continuing Education Units (CEUs)

- Future collaborations – National Kidney Foundation, Central Health, Austin Fire, Austin Energy, APH Preparedness, Fast Track Cities, Immunizations/Mpox

3

APH Strategic Support

4

Certification Course