



# City of Austin

## Recommendation for Action

**File #:** 25-1526, **Agenda Item #:** 41.

8/28/2025

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### **Posting Language**

Authorize a contract for information technology infrastructure management software and services for Austin Energy with Insight Public Sector Inc., for a term of three years in an amount not to exceed \$780,000. Funding: \$235,759 is available in the Fiscal Year 2024-2025 Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Lead Department**

Financial Services Department.

### **Client Department(s)**

Austin Energy.

### **Fiscal Note**

Funding in the amount of \$235,759 is available in the Fiscal Year 2024-2025 Operating Budget of Austin Energy.

Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Purchasing Language:**

Multiple cooperative purchase programs were reviewed for these goods and services. The Financial Services Department and Austin Energy have determined this contractor best meets the needs of Austin Energy to provide these goods and services required for the City.

### **MBE/WBE:**

This contract is exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

### **For More Information:**

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at [FSDCentralProcurementRCAs@austintexas.gov](mailto:FSDCentralProcurementRCAs@austintexas.gov) or 512-974-2500.

### **Council Committee, Boards and Commission Action:**

August 11, 2025 - Recommended by the Electric Utility Commission on an 8-0 vote with Commissioners Alvarez and Reed off the dais and Chair Tuttle absent.

### **Additional Backup Information:**

This contract is for the purchase of Quest software and support services, which allows application and database teams to quickly find, secure, and manage necessary data for projects and reporting, using an easy-to-understand interface. The software also supports streamlining of routine tasks such as upgrades and security checks, reducing risk and system downtime. Additionally, the Quest portfolio also includes tools that support large data transfers, which are critical during major system upgrades.

The Omnia Partners Public Sector is a cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time savings.

If this contract is not approved, Austin Energy may face increased risk of system downtime, data loss, and security vulnerabilities.