



City of Austin

Recommendation for Action

File #: 25-1515, **Agenda Item #:** 30.

8/28/2025

Posting Language

Authorize an amendment to a contract for continued supervisory control and data acquisition equipment, software installation, and support services for Austin Water with Control Panels USA, Inc., to increase the amount by \$1,100,000 for a revised total contract amount not to exceed \$3,200,000. Funding: \$1,028,733 is available in the Operating Budget of Austin Water. Funding for the remaining contract term is contingent upon available funding in future budgets.

Lead Department

Financial Services Department.

Client Department(s)

Austin Water.

Fiscal Note

Funding in the amount of \$1,028,733 is available in the Fiscal Year 2025-2026 Operating Budget of Austin Water.

Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Contract Amendment.

MBE/WBE:

This contract was awarded in accordance with City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program) with insufficient subcontracting opportunities; therefore, no goals were established.

Prior Council Action:

March 21, 2024 - Council approved a contract for SCADA Installation and Support Services with Control Panels USA Inc.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Council Committee, Boards and Commission Action:

August 20, 2025 - To be reviewed by the Water and Wastewater Commission.

Additional Backup Information:

This amendment will provide continued supervisory control and data acquisition (SCADA) equipment and software installation and support services for Austin Water (AW). AW's mission-critical SCADA systems

monitor and control the various water and wastewater facilities, including treatment plants, water distribution pump stations, reservoirs, and wastewater collection lift stations.

Approximately 150 of AW's lift stations currently communicate with the SCADA system via dial-up telephone lines. The provider has announced that these lines will be discontinued by the end of this year, and AW must retrofit the lift stations with cellular routers and antennas to maintain communication. Due to the unplanned nature of this transition, AW now requires additional funding to resume its normal SCADA support and related services through the end of this contract.

Contract Details:

Contract Term	Length of Term	Contract Authorization	Requested Additional Authorization	Revised Total Authorization
Initial Term	2 years	\$2,100,000		\$2,100,000
Proposed Amendment			\$1,100,000	\$1,100,000
Extension Option 1	1 year			
Extension Option 2	1 year			
Extension Option 3	1 year			
Total	5 years	\$2,100,000	\$1,100,000	\$3,200,000

Note: Contract Authorization amounts are based on the City's estimated annual usage.