



City of Austin

Recommendation for Action

File #: 26-2799, **Agenda Item #:** 14.

2/5/2026

Posting Language

Ratify a contract for support services for the SailPoint application, an employee identity and access management platform, for all City departments with Carahsoft Technology Corp. in the amount of \$101,857. Funding: \$101,857 was available in the Operating Budgets of various City departments.

Lead Department

Austin Financial Services.

Client Department(s)

All City Departments.

Fiscal Note

Funding was available in the Fiscal Year 2024-2025 Operating Budgets of various City departments.

Procurement Language:

Ratification.

MBE/WBE:

This contract is exempt from the City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established.

For More Information:

Direct questions regarding this Recommendation for Council Action to the Financial Services Department - Central Procurement at FSDCentralProcurementRCAs@austintexas.gov or 512-974-2500.

Additional Backup Information:

The contract provides support for SailPoint, the City's identity and access management platform, which integrates with Workday to automate user access based on employment status and synchronize changes through Active Directory. The initial funding request was submitted by Austin Technology Services in February 2025 to support the Workday transition. Subsequent requests, including an emergency amendment from Austin Energy, have increased the contract amount beyond the threshold requiring Council approval.

The State of Texas Department of Information Resources is cooperative purchasing association recognized under Texas procurement statutes. Cooperative associations, themselves or using a lead government, competitively solicit and award contracts that are eligible for use by other qualified state and local governments. Due to their substantial volumes, larger than any one government could achieve independently, cooperative contracts routinely include superior terms, conditions, and pricing. Use of cooperative contracts also results in lower administrative costs and time saving.