



# City of Austin

## Recommendation for Action

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**File #:** 26-1653, **Agenda Item #:** 24.

5/21/2026

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### **Posting Language**

Authorize a contract for application management and data automation case management software, licensing, maintenance, migration and support services for Austin Technology Services with UNISYS CORP., for an initial term of three years with up to two one-year extension options in an amount not to exceed \$4,500,000. Funding: \$900,000 is available in the Operating Budget of Austin Technology Services. Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Lead Department**

Austin Financial Services.

### **Client Department(s)**

Austin Technology Services.

### **Fiscal Note**

Funding in the amount of \$900,000 is available in the Fiscal Year 2025-2026 Operating Budget of Austin Technology Services.

Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Procurement Language:**

Sole Source.

### **MBE/WBE:**

This contract will be awarded in compliance with City Code Chapter 2-9B (Minority-Owned and Women-Owned Business Enterprise Procurement Program); no subcontracting opportunities were identified, therefore, no subcontracting goals were established.

### **For More Information:**

Direct questions regarding this Recommendation for Council Action to Austin Financial Services - Central Procurement at [FSDCentralProcurementRCAs@austintexas.gov](mailto:FSDCentralProcurementRCAs@austintexas.gov) or 512-974-2500.

### **Additional Backup Information:**

The contract will provide advanced support for Application Management and Data Automation (AMANDA) case management software, licensing, maintenance, migration, and support services. The AMANDA software system manages, tracks, and produces reports on land development and reviews activities including permits, trade licenses, escrow inspections, neighborhood planning, and zoning within one system. Unisys migration services will assist City staff throughout system changes, ensuring that AMANDA remains operational during the transition period.

UNISYS CORP. has worked with the City for the past 16 years to provide support and services for the enterprise application AMANDA. The complex customization of the AMANDA system requires intimate familiarity with City infrastructure, business stakeholders, constraints, and security requirements. This contract

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will replace the existing contract which expires May 22, 2026. The recommended contractor is the current provider for these services.

If a contract is not approved, there could be delays in citizens' ability to apply for permits and licenses, submit plan reviews, request inspections, and view the status of permits, inspections, and licenses that they have already requested.

<b>Contract Details:</b>		
<b>Contract Term</b>	<b>Length of Term</b>	<b>Contract Authorization</b>
Initial Term	3 years	\$2,700,000
Optional Extension 1	1 year	\$900,000
Optional Extension 2	1 year	\$900,000
<b>Total</b>	<b>5 years</b>	<b>\$4,500,000</b>

**Note:** Contract Authorization amounts are based on the City's estimated annual usage.