

RESOLUTION NO.

WHEREAS, the Austin Homeless Strategies and Operations' (HSO) mission is to make homelessness rare, brief, and nonrecurring; and

WHEREAS, downtown Austin has a need for compassionate, comprehensive, and multi-departmental homelessness response resources, programs, and street outreach services such as, but not limited to, the Homeless Outreach Street Team (HOST) and the Austin Community Court (ACC) Mobile Court; and

WHEREAS, HOST is an innovative and collaborative initiative that operates primarily in the downtown and West Campus area, occasionally assisting other parts of the City to address the needs of people experiencing unsheltered homelessness; and

WHEREAS, ACC Mobile Court is an important part of Austin's Homelessness Response System, providing walk-in homeless services to an estimated 70 people per day onsite at the downtown location. Most notably, the ACC Mobile Court provides services to resolve cases and outstanding warrants across Austin; and

WHEREAS, the purpose of the Point in Time Count (PIT) is to better understand the scope, characteristics, and subpopulations of people experiencing homelessness in the City so that funding and services may be targeted appropriately; and

WHEREAS, PIT count data released by ECHO in May 2025 reported 3,238 people are experiencing homelessness, with 1,577 people sleeping unsheltered.

Some of the highest PIT count numbers in the City were found in the 78701, 78704, 78744, 78702, 78753, and 78741 zip codes; and

WHEREAS, the State of the Homelessness Response System report published by ECHO revealed a 72 percent increase in the number of people seeking services from the Homelessness Response System for the first time, indicating an improving street outreach system; and

WHEREAS, many of the zip codes with the highest PIT count numbers in the City are not located downtown and Austinites experiencing homelessness in these areas deserve the same consistent, compassionate, comprehensive, and multi-departmental homelessness response resources, programs, and street outreach services; and

WHEREAS, Resolution No. 20250130-083 adopted the State of Homelessness Response System report and directed the City Manager to prioritize investments for a balanced homelessness response system, including resources and staffing within the HSO office; and

WHEREAS, Council adopted the City Budget for the 2025-2026 Fiscal Year and amended it to include an increase in \$2,000,000 in ongoing funding for HSO street outreach, dependent upon voter approval of a tax rate increase; **NOW, THEREFORE,**

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:

Council directs the City Manager to develop a plan to prioritize, expand, and align the operations of street and community outreach (SCO). The Plan should include programs and initiatives such as, but not limited to, the HOST, ACC

Mobile Court, the No Wrong Door initiative, the Austin First initiative, and HSO outreach. The plan should consider how to identify and serve regions of Austin that experience disproportionate incidence and prevalence of homelessness as reflected in data sources such as the Homeless Management Information System (HMIS), PIT Count, Austin 311 service requests, Austin 911 calls for service, and additional data sources and measures identified by HSO. Moreover, this prioritization, expansion, and integration plan should emphasize the importance of primary and mental healthcare service connection, access to crisis shelter, and housing navigation services.

BE IT FURTHER RESOLVED:

The City Manager is directed to update the ongoing progress, metrics of success, and gaps in services on dashboards related to homelessness response such as, but not limited to, a homeless encampment management dashboard and the public reporting dashboard of the performance of service providers outlined in Resolution No. 20250813-012.

BE IT FURTHER RESOLVED:

The City Manager is directed to present the prioritization and expansion plan to Council no later than December 11, 2025.

ADOPTED: _____, 2025 **ATTEST:** _____
Erika Brady
City Clerk