



Recommendation for Action

File #: 23-1039, **Agenda Item #:** 12.

2/9/2023

Posting Language

Authorize negotiation and execution of a contract to provide maintenance, support, and licenses for General Electric Proficy GlobalCare software with Gray Matter Systems South LLC d/b/a Gray Matter Systems for a term of five years in an amount not to exceed \$885,000.

[Note: Sole source contracts are exempt from the City Code Chapter 2-9C (Minority Owned and Women Owned Business Enterprise Procurement Program); therefore, no subcontracting goals were established].

Lead Department

Financial Services Department.

Client Department(s)

Austin Water.

Fiscal Note

Funding in the amount of \$104,000 is available in the Fiscal Year 2022-2023 Operating Budget of Austin Water. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Sole Source.

For More Information:

Inquiries should be directed to Dominick Jones, at 512-978-1524 or Dominick.Jones@austintexas.gov [<mailto:Dominick.Jones@austintexas.gov>](mailto:Dominick.Jones@austintexas.gov).

Council Committee, Boards and Commission Action:

February 8, 2023 - To be reviewed by the Water and Wastewater Commission.

Additional Backup Information:

The contract will provide maintenance, support, and licenses for General Electric (GE) Proficy GlobalCare software. The software is used in the daily operation of Austin Water treatment facilities including treatment plants, water distribution facilities, and wastewater collections facilities. The software is part of the Supervisory Control and Data Acquisition (SCADA) system which is required to monitor and control the process equipment at these facilities. SCADA is a critical system for Austin Water operations and is used 24 hours a day, seven days a week, and 365 days a year.

Gray Matter Systems South LLC d/b/a Gray Matter Systems is the sole representative of GE Proficy GlobalCare software within the State of Texas. The continued licensing and maintenance of this software is critical to supporting Austin Water key daily operations.

Strategic Outcome(s):

Government that Works for All.